





# BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

## CALCUTTA TELEPHONES

BSNL 3G

For details  
Call : 18001801033

### ADDRESS YOUR GRIEVANCES TO

**Public Relation Officer - Nodal Officer (Public Grievances)**  
 Alipore, Ph. : 24488558, Fax : 24466349 | Bidhannagar, Ph. : 23586565, Fax : 23213243  
 Barrackpore, Ph. : 25926565, Fax : 25920222 | City, Ph. : 22151256, Fax : 22151193  
 Central, Ph. : 2248 5914, Fax : 2248 1087 | Howrah, Ph. : 2666 1392, Fax : 2676 9739  
 Jadavpur, Ph. : 24216000, Fax : 24739000 | North, Ph. : 25552626, Fax : 25332626  
 South, Ph. : 2440 1954, Fax : 2440 1955 | Srerampore, Ph. : 26623300, Fax : 2662 0999

#### For following types of grievances :

- b. fone fault not cleared within 24 hours
- Broad Band Service not available
- Delayed New Connections / Shifting • Delay in Restoration of Lines

If the grievance is not solved within 15 days,  
 please contact District Officer (Consumer Affairs)  
 Ph. : 22304444, Fax : 22482010

### IMPORTANT INFORMATION REGARDING BILL PAYMENT

- ✓ All Cash Collection Centres of BSNL, Calcutta Telephones will remain open from Monday to Saturday from 10 AM to 2:30 PM except Public Holidays.
- ✓ Payment of bill amount exceeding Rs.2000/- will be accepted by Cheque/DD only by Cash Collection Centres of BSNL.
- ✓ Post dated and outstation cheque are NOT accepted.
- ✓ Both cash and cheque accepted only at BSNL Cash Counter, P.O.s, Banks and Hiltake Electronics, AT OTHER AGENCIES BY CHEQUE ONLY.
- ✓ Please draw the Cheque / DD in favour of :  
 "Accounts Officer, BSNL, Calcutta Telephones, Calcutta" for payments made in Cash Collection Centres/Customer Service Centres of BSNL / Authorised Banks / Drop Boxes / CTO/DTOs.  
 "Postmaster of the Post Offices" for payment made in Post Offices.
- ✓ Counterfoil portion of the bill should be attached with the Cheque / DD.
- ✓ Payment after due date is accepted only in the Cash Collection Centres of BSNL.

### Your Current Month Broadband usages through SMS - Procedure:

#### For BSNL Mobile User

1. Send SMS for registering the service as REG <STD+Telephone Number> e.g REG 03322434367 and send to 52295
2. To get usages send SMS as BBU <STD+Telephone Number> e.g BBU 03322434367 and send to 52295

#### For Non BSNL Mobile User

1. Send SMS for registering the service as REG <STD+Telephone Number> e.g REG 03322434367 and send to 09448077777.
2. To get usages send SMS as BBU <STD+ Telephone Number> e.g BBU 03322434367 and send to 09448077777.

This is a free service i.e without any charge for BSNL Mobile User. Customer required to register first time only.

This is chargeable to non BSNL user with rate of Normal SMS charge as applicable. Customer required to register first time only.

### We Strive to Save your time; The following are choices of making payment

Zones	North	East	Central	West	South
Calcutta Telephones Own Collection Centres	Bhupen Bose Ave • Dum Dum • Bhatpara • Barrackpore • Kalyani • Manicktala • Madhyamgram • Panihati & Cheques at various Customer Service Centres	Salt Lake & Cheques at various Customer Service Centres	Hare St • 10/1, Hungerford Street Kolkata - 17 & Cheques at various Customer Service Centres	ChandanNagar • Shibpur • Satyabala • Srerampur • Uttarpara & Cheques at various Customer Service Centres	Alipur (Judges Court Rd) • Ballygunge Place • Behala (Exch) • Jadavpur (Exch) • Joka Exchange & Cheques at Various Customer Service Centres

### Other Authorised Collection Centres: Above 500 collection centres + 160 drop boxes - additions made every month.

Telegraph Offices	Barrackpore • Barasat • Nager Bazar	Baguihati • Bidhan Nagar	CTO [BBDBag] (Both Cash & Cheque) • Park St	Bandel • ChandanNagar • Howrah • Srerampore	Alipur • Behala • Jadavpur • Netaji Nagar • ITO • RB Avenue
Post Offices (Partial List)	AlamBazar • Belgachia • Bangur Avenue • Baranagar • Barasat HO • Barrackpore HO • Bhatpara HO • Kalyani SO • Madhyamgram • New Barrackpore • Panihati • Sodepur	BidhanNagar • BidganNagar CC • Belighata HO • DeshbandhuNagar • Sri Bhumi • Kendriya Vihar • Rajarhat	Bowbazar • Burrabazar • Calcutta GPO • Chittaranjan Ave • Circus Ave • Entally • Esplanade • Sealdah SO • Telephone Bhavan	Andul Mouri • Bhadrakali ChandanNagar • Chinsura HO • Howrah HO • Salkia HO • Srerampore SO • Shibpur • Tribeni • Uhuberia • Uttarpara	Baruipur HO • Budge Budge • Garden Reach • Kasba • Parnashree Pally • Regent Park • Regent Estate • Tollygunge
PNB			Brabourne Road		
Central Bank			Dharamtalla, 68 Lenin Sarani		
Automatic cheque collection kiosk	11, Bhupen Bose Avenue, Kol - 4 Teghoria • DumDum Road TE	CTTC, Block GB, Sec-3, Salt Lake	8, Hare St • 10/1 Hungerford St • Barabazar	Chandannagar • Chinsurah • Nabagram (Uttarpara)	82, Ballygunge Place • Russa • Ranikuthi Telephone exchange • Alipore
CITI Bank Drop Box	40 Branches All over Kolkata; Please contact Citi Bank				

M/s ACL Wireless & ITZ cash card appointed for collection of Telephone bills. Please make payment through approved outlets. For details please visit : [www.calcuttatelephones.com](http://www.calcuttatelephones.com)

Hiltake Electronics (P) Ltd.	By cash & cheque - P-17, Mission Row Extension, Kolkata - 700013 • Monday to Saturday from 10AM to 7 PM, Tel No-22250240				
BSNL WORLD	P-917, Lake Town, Block-A, Kolkata-700089(Jessore Road & Lake Town Crossing). All 7 days 10 AM to 7 PM . Tel No -25341515				
Pay On line through your Bank Account	Log on through <a href="http://www.calcuttatelephones.com">www.calcuttatelephones.com</a> and complete the transaction through <a href="http://www.billjunction.com">www.billjunction.com</a> . This is the only authorised Real Time on-line payment system of Calcutta Telephones. In case of any difficulty please send mail to <a href="mailto:support@techprocess.co.in">support@techprocess.co.in</a>				

Payment of bills both landline & mobile including STD/ISD pay phones may be made through Debit / Credit Card (Master & Visa only) at 8, Hare Street, Alipur, Behala, Barrackpore, Bidhannagar, Serampore, Shibpur Cash Counter.

To avoid unwanted telemarketing calls, register your telephone number on NDNC Registry - Call 1909 or send SMS "START DND" on 1909

### ADDRESS YOUR BILLING COMPLAINTS TO:

#### Chief Accounts Officer (TR)

Alipore, Ph. : 24485776, Fax : 24486128 | Bidhannagar, Ph. : 2321 8400, Fax : 2334 4983 | Barrackpore, Ph. : 2592 0999, Fax : 2592 4466 | City, Ph. : 22155757, Fax : 22155358  
 Central, Ph. : 22484973, Fax : 22305161 | Howrah, Ph. : 26556070, Fax : 2655 9050 | Jadavpur, Ph. : 24214001, Fax : 24214444 | North, Ph. : 25338442, Fax : 23522560  
 South, Ph. : 24600640, Fax : 24600641 | Srerampore, Ph. : 26526161, Fax : 2652 6162

Call Centre Number **SAMPARK** or Visit [www.kolkata.bsnl.co.in](http://www.kolkata.bsnl.co.in) | Broad Band Call Centre Number : 1800-424-1600

For Tariff Details consult our Call Centre No. 1500 or Visit [www.calcuttatelephones.com](http://www.calcuttatelephones.com)

Register in [www.calcuttatelephones.com](http://www.calcuttatelephones.com) • Get bill (cell-one / b-tone / WLL) by e-mail and view in website.

भारत. संचार निगम लिमिटेड  
भारत सरकार का एक उद्यम)  
कलकत्ता टेलिफोन्स



BHARAT SANCHAR NIGAM LIMITED  
(A Govt. of India Enterprise)  
CALCUTTA TELEPHONES

POSTAGE PRE-PAID (P. Code Letter No. PECH2-631111Co-ord. Ming. Dated 31-12-2001) Service Tax Registration No. Telephone / Calcutta/Calcutta Telephones. STC No. / AAMG957657196  
Bill Month : November, 2010 Plan : GENERAL Page : 1 of 1

STATE URBAN DEVELOPMENT AGENCY  
HC BLOCK SALT LAKE CITY  
ILGUS BHAVAN  
SEC:III, BL-HC  
I B MKT BDN  
PIN : 700106  
BEAT NO : 4  
RefNo: 2334-02116  
18 NOV 2010  
BILL MAIL SERVICE

LAST PAYMENT DETAIL:

AMOUNT	3468.00
BILL DATE	04-09-2010
RECEIVED ON	24-09-2010
OUTSTANDING AS ON : (FOR LAST 18 MONTHS ONLY NOT INCLUDED IN THIS BILL)	31-10-10
TOTAL O/S	0.00
LAST BILL OUTSTANDING: AMOUNT	0.00
BILL DATE	

Telephone No.	2334-7805
Customer ID	100300007019
Installation Date - PSTN	01-08-2007
Installation Date - DIAS/BB	
(Code) (Class) (USG) (Cat)	(31) 0 0 (5)
Bill Period	Sep10-Oct10
Due Date	24-11-2010
Net Amount Payable	4287.00

OPENING MR DATA		CLOSING MR DATA		METERED UNITS	TKT. UNITS	CR. UNITS	FREE UNITS	CHARGEABLE UNITS
DATE	READING	DATE	READING					
31-08-10	000063296	30-09-10	000065245	1949	0	0	50	1899
30-09-10	000065245	31-10-10	000066923	1678	0	0	50	1628

CALL CHARGES : 3527.00  
RATES : 1.00 1.20  
CALLS : 1899 1628

NET AMOUNT PAYABLE IN THIS BILL 4287.00  
FIXED CHARGE 01-09-10 To 31-10-10 360.00  
SERVICE-TAX @10% (W.E.F. 24-FEB-2009) 388.70  
EDUCATIONAL CESS 2% OF ST 04-11-10 7.77  
SECONDARY AND HIGHER EDU CESS 04-11-10 3.89

*Passed for payments of Rs. 4287/- (Rupees Four Thousand Two Hundred and Eighty Seven only) to be debited towards EBPLs.*  
*19-11-10*  
Finance Officer

Late fee of Rs 77.97 will be levied in next bill if not paid by 24-11-10 |  
The Telephone is liable for disconnection if not paid within due date

Need high speed internet (Broadband) for your home/office? Simply SMS "BB landline no" to 9433444888. In case you don't have landline connection, simply SMS "BB" to 9433444888.

If undelivered please return to

Notice for Disconnection:  
The Telephone service is liable to be withdrawn if the bill is not paid within 21 days from the date of issue. The incoming facility will however continue till a further period of 15 days. This is without prejudice to taking any action that might be taken for disconnection of the services

(T. K. GHOSH)  
Sr. AOTR / Genl.  
8, Hare St. Kol-1

BILL PAYMENT MADE SIMPLE

- Online payment at the click of a mouse through
    - ♦ Visa / Master debit cards
    - ♦ Visa / Master / Amex / Diners credit cards
    - ♦ Net Banking
    - ♦ Prepaid ItzCash cards
  - Please register at [www.calcuttatelephones.com](http://www.calcuttatelephones.com)
  - Cheque payment in your neighbourhood medicine / grocer shop through Easy Bill franchisees
  - Payment through ecash / ctoup system at ACL Wireless franchisees
  - Payment through ECS
  - See BILLING at [www.calcuttatelephones.com](http://www.calcuttatelephones.com)
  - Automatic cheque collection machine at 14 locations
  - Payment through Master / Visa Debit and Credit Cards at our counters in 7 locations
  - See Overleaf
- For viewing bills online no registration is necessary – just click Quick View on BSNL Top News at [www.calcuttatelephones.com](http://www.calcuttatelephones.com)

The freedom to challenge your limits now comes with BSNL 3G's fastest network, superior value-added services and global technology. **Ab jo chahoge wo milega.**  
For more info, call: 18001801503  
BSNL 3G A generation ahead

11:53:09 010601

"DIAL 56799 & SAY YOUR MOVIE OR SONG TO SET AS BSNL TUNES"



# BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

## CALCUTTA TELEPHONES

Free Personal Accidental - death or  
Permanent Total Disability Insurance  
Coverage discontinued w.e.f. 14/01/2010

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PNB			Brabourne Road		
Central Bank			Dharamtalla, 68 Lenin Sarani		
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CITI Bank Drop Box 40 Branches All over Kolkata; Please contact Citi Bank

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BSNL WORLD	P-917, Lake Town, Broad-A, Kolkata-700089(Jessore Road & Lake Town Crossing). All 7 days 10 AM to 7 PM . Tel No -25341515				
Pay On line through your Bank Account	Log on through <a href="http://www.calcuttatelephones.com">www.calcuttatelephones.com</a> and complete the transaction through <a href="http://www.billjunction.com">www.billjunction.com</a> . This is the only authorised Real Time on-line payment system of Calcutta Telephones. In case of any difficulty please send mail to <a href="mailto:support@techprocess.co.in">support@techprocess.co.in</a>				

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### ADDRESS YOUR BILLING COMPLAINTS TO:

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 Central, Ph. : 22484973, Fax : 22305161 | Howrah, Ph. : 26556070, Fax : 2655 9050 | Jadavpur, Ph. : 24214001, Fax : 24214444 | North, Ph. : 25338442, Fax : 23522560  
 South, Ph. : 24600640, Fax : 24600641 | Srerampore, Ph. : 26526161, Fax : 2652 6162

Call Centre Number **SAMPARK** or Visit [www.kolkata.bsni.co.in](http://www.kolkata.bsni.co.in) | Broad Band Call Centre Number : 1222

For Tariff Details consult our Call Centre No. 1500 or Visit [www.calcuttatelephones.com](http://www.calcuttatelephones.com)

Register in [www.calcuttatelephones.com](http://www.calcuttatelephones.com) • Get bill (cell-one / b-fone / WLL) by e-mail and view in website.

**Voucher**  
**Telephone Bills**  
**BSNL**

Sl. No.	Payment to be made in favour of -	Telephone No.	Installed at	Due Date	Amount (Rs.)	Month
1	Accounts Officer, BSNL, Calcutta Telephones, Calcutta	2359-3118	SUDA	29.07.10	7919.00	June, 2010
2	-Do-	2334-1006	SUDA	29.07.10	6644.00	June, 2010
3	-Do-	2337-1001	SUDA	27.07.10	1298.00	May & June, 2010
4	-Do-	2334-1395	SUDA	29.07.10	694.00	June, 2010
5	-Do-	2358-6427	SUDA	29.07.10	50.00	June, 2010
<b>Total</b>					<b>16605.00</b>	
<b>(Rupees Sixteen Thousand Six Hundred Five only)</b>						

Passed for payment of Rs.16,605/- (Rupees Sixteen Thousand Six Hundred Five) only to be debited towards Telephone Charges under A & OE, SUDA.

*[Handwritten Signature]*  
19-07-10.

*[Handwritten Signature]*  
19/7/10  
**Director**  
State Urban Development Agency

# भारत संचार निगम लिमिटेड

(भारत सरकार का एक उद्यम)

## कलकत्ता टेलिफोन्स



# BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

## CALCUTTA TELEPHONES

POSTAGE PRE-PAID  
P.O. Order Letter No. PECH2-031111/Co-ordinating dated 21-09-2010

Service Tax Registration No.  
Telephones / Calcutta-Calcutta Telephones. STC No. : AMDC099607005

Bill Month : September, 2010

Plan : GENERAL

Page : 1 of 1

STATE URBAN DEVELOPMENT  
AGENCY  
HC BLOCK SALT LAKE CITY  
ILGUS BHAVAN  
SEC:III, BL-HC  
I B MKT BDN  
PIN : 700106

BEAT NO : 4

RefNo: 2334-02153

**BILL MAIL SERVICE**

LAST PAYMENT DETAIL:

AMOUNT	4943.00
BILL DATE	04-07-2010
RECEIVED ON	21-07-2010
OUTSTANDING AS ON : (FOR LAST 18 MONTHS ONLY NOT INCLUDED IN THIS BILL)	31-08-10
TOTAL O/S	0.00
LAST BILL OUTSTANDING:	
AMOUNT	0.00
BILL DATE	

Telephone No.	2334-7805
Customer ID	1003000007019
Installation Date - PSTN	01-08-2007
Installation Date - DIAS/BB	
(Code) (Class) (USG) (Cat)	(31) 0 0 (5)
Bill Period	Jul10-Aug10
Due Date	24-09-2010
Net Amount Payable	3468.00

OPENING MR DATA		CLOSING MR DATA		METERED UNITS	TKT. UNITS	CR. UNITS	FREE UNITS	CHARGEABLE UNITS
DATE	READING	DATE	READING					
30-06-10	000060412	31-07-10	000062437	2025	0	0	50	1975
31-07-10	000062437	31-08-10	000063296	859	0	0	50	809

CALL CHARGES : 2784.00

RATES : 1.00 1.20  
CALLS : 1975 809

NET AMOUNT PAYABLE IN THIS BILL 3468.00  
FIXED CHARGE 01-07-10 To 31-08-10 360.00  
SERVICE-TAX @10% (W.E.F. 24-FEB-2009) 314.40  
EDUCATIONAL CESS 2% OF ST 04-09-10 6.29  
SECONDARY AND HIGHER EDU CESS 04-09-10 3.14

### BILL PAYMENT MADE SIMPLE



- Online payment at the click of a mouse through
  - ◆ Visa / Master debit cards
  - ◆ Visa / Master / Amex / Diners credit cards
  - ◆ Net Banking
  - ◆ Prepaid ItzCash cards
- Cheque payment in your neighbourhood medicine / grocer shop through Easy Bill franchisees
- Payment through ecash / ctoup system at ACL Wireless franchisees
- Payment through ECS

Details at [www.calcuttatelephones.com](http://www.calcuttatelephones.com)

→ See Billing

- Automatic cheque collection machine at 14 locations
- Payment through Master / Visa Debit and Credit Cards at our counters in 7 locations

Details overleaf

Please register at [www.calcuttatelephones.com](http://www.calcuttatelephones.com)

For receiving and paying your bills online

For more info, call: 18001801503

BSNL 3G  
A generation ahead  
\*59 010601

*Passed for payment of Rs. 3468/- (Three thousand four hundred sixty eight) only to be debited towards CBPL.*

*22-09-10*

Late fee of Rs 63.07 will be levied in next bill if not paid by 24-09-2010.  
The Telephone is liable for disconnection if not paid by 24-09-2010.

Need high speed internet (Broadband) for your home/office? Simply SMS "BB landline no" to 9433444888. In case you don't have landline connection, simply SMS "BB" to 9433444888.

If undelivered please return to

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(T. K. GHOSH)  
Sr. AOTR / Genl.  
8, Hare St. Kol-1

Help children in need of care and protection - Dial 1098 to 'Child Line'



# BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

## CALCUTTA TELEPHONES

**Free Personal Accidental - death and / or Permanent Total Disability Insurance Coverage discontinued w.e.f. 14.01.2010**

### ADDRESS YOUR GRIEVANCES TO

#### Public Relation Officer - Nodal Officer (Public Grievances)

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#### For BSNL Mobile User

1. Send SMS for registering the service as REG <STD+Telephone Number> e.g REG 03322434367 and send to 52295
2. To get usages send SMS as BBU <STD+Telephone Number> e.g BBU 03322434367 and send to 52295

This is a free service i.e without any charge for BSNL Mobile User. Customer required to registered first time only.

#### For Non BSNL Mobile User

1. Send SMS for registering the service as REG <STD+ Telephone Number> e.g REG 03322434367 and send to 0944807777.
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Zones	North	East	Central	West	South
Calcutta Telephones Own Collection Centres	Bhupen Bose Ave • Dum Dum Bhatpara • Barrackpore • Kalyani • Manicktala • Madhyamgram • Panihati & Cheques at various Customer Service Centres	Salt Lake & Cheques at various Customer Service Centres	Hare St • 10/1, Hungerford Street Kolkata - 17 & Cheques at various Customer Service Centres	ChandanNagar • Shibpur • Satyabala • Srerampur • Uttarpara & Cheques at various Customer Service Centres	Alipur (Judges Court Rd) • Ballygunge Place • Behala (Exch) • Jadavpur (Exch) • Joka Exchange & Cheques at Various Customer Service Centres

### Other Authorised Collection Centres: Above 500 collection centres + 160 drop boxes - additions made every month.

Telegraph Offices	Barrackpore • Barasat • Nager Bazar	Baguihati • Bidhan Nagar	CTO [BBDBag] (Both Cash & Cheque) • Park St	Bandel • ChandanNagar • Howrah • Srerampore	Alipur • Behala • Jadavpur • Netaji Nagar • ITO • RB Avenue
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PNB			Brabourne Road		
Central Bank			Dharamtalla, 68 Lenin Sarani		
Automatic cheque collection kiosk	11, Bhupen Bose Avenue, Kol - 4 Teghoria • DumDum Road TE	CTTC, Block GB, Sec-3, Salt Lake	8, Hare St • 10/1 Hungerford St • Barabazar	Chandannagar • Chinsurah • Nabagram (Uttarpara)	82, Ballygunge Place • Russa • Ranikuthi Telephone exchange • Alipore
CITI Bank Drop Box	40 Branches All over Kolkata; Please contact Citi Bank				

M/s ACL Wireless & ITZ cash card appointed for collection of Telephone bills. Please make payment through approved outlets. For details please visit : [www.calcuttatelephones.com](http://www.calcuttatelephones.com)

Hiltake Electronics (P) Ltd.	By cash & cheque - P-17, Mission Row Extension, Kolkata - 700013				
Pay On line through your Bank Account	Log on through <a href="http://www.calcuttatelephones.com">www.calcuttatelephones.com</a> and complete the transaction through <a href="http://www.billjunction.com">www.billjunction.com</a> . This is the only authorised Real Time on-line payment system of Calcutta Telephones. In case of any difficulty please send mail to <a href="mailto:support@techprocess.co.in">support@techprocess.co.in</a>				

**Payment of bills both landline & mobile including STD/ISD pay phones may be made through Debit / Credit Card (Master & Visa only) at 8, Hare Street, Alipure, Behala, Barrackpore, Bidhannagar, Serampore, Shibpur Cash Counter.**

**To avoid unwanted telemarketing calls, register your telephone number on NDNC Registry - Call 1909 or send SMS "START DND" on 1909**

### ADDRESS YOUR BILLING COMPLAINTS TO:

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 Central, Ph. : 22484973, Fax : 22305161 | Howrah, Ph. : 26556070, Fax : 2655 9050 | Jadavpur, Ph. : 24214001, Fax : 24214444 | North, Ph. : 25338442, Fax : 23522560  
 South, Ph. : 24600640, Fax : 24600641 | Srerampore, Ph. : 26526161, Fax : 2652 6162

Call Centre Number **SAMPARK** or Visit [www.kolkata.bsnl.co.in](http://www.kolkata.bsnl.co.in) | Broad Band Call Centre Number : 1800-424-1600

For Tariff Details consult our Call Centre No. 1500 or Visit [www.calcuttatelephones.com](http://www.calcuttatelephones.com)

Register in [www.calcuttatelephones.com](http://www.calcuttatelephones.com) • Get bill (cell-one / b-fone / WLL) by e-mail and view in website.

**भारत संचार निगम लिमिटेड**  
(भारत सरकार का एक उद्यम)  
**कलकत्ता टेलिफोन्स**



**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)  
**CALCUTTA TELEPHONES**

Stamp: **POSTAGE PRE-PAID** Service Tax Registration No. **Bill Month : May, 2010** Plan : **GENERAL** Page : 1 of 1

**STATE URBAN DEVELOPMENT AGENCY**  
**HC BLOCK SALT LAKE CITY**  
**ILGUS BHAVAN**  
**SEC:III, BL-HC**  
**I B MKT BDN**  
**PIN : 700106**

RefNo: 2334-02232

**LAST PAYMENT DETAIL:**

AMOUNT	4614.00
BILL DATE	04-03-2010
RECEIVED ON	24-03-2010
OUTSTANDING AS ON : (FOR LAST 18 MONTHS ONLY NOT INCLUDED IN THIS BILL)	30-04-10
TOTAL DVS	0.00
LAST BILL OUTSTANDING:	
AMOUNT	0.00
BILL DATE	

Telephone No.	2334-7805
Customer ID	1003000007019
Installation Date - PSTN	01-08-2007
Installation Date - DIAS/BB	
(Code) (Class) (USG) (Cat)	(31) 0 0 (5)
Bill Period	Mar10-Apr10
Due Date	24-05-2010
Net Amount Payable	4095.00

**BILL MAIL SERVICE**

OPENING MR DATA		CLOSING MR DATA		METERED UNITS	TKT. UNITS	CR. UNITS	FREE UNITS	CHARGEABLE UNITS
DATE	READING	DATE	READING					
28-02-10	000052805	31-03-10	000054856	2051	0	0	50	2001
31-03-10	000054856	30-04-10	000056258	1402	0	0	50	1352

CALL CHARGES : 353.00

RATES : 1.00 1.20  
CALLS : 2001 1352

NET AMOUNT PAYABLE IN THIS BILL **4095.00**  
FIXED CHARGE 01-03-10 To 30-04-10 **360.00**  
SERVICE-TAX @10 % (W.E.F. 24-FEB-2009) **371.30**  
EDUCATIONAL CESS 2% OF ST 04-05-10 **7.43**  
SECONDARY AND HIGHER EDU CESS 04-05-10 **3.71**

*Passed for payment of Rs. 4095/- (Rupees four thousand ninety five only) to be debited towards CBP A/c.*

*[Signature]*  
Finance Officer  
State Urban Development Agency

Late fee of Rs 74.48 will be levied in next bill if not paid by 24-05-10 |  
The Telephone is liable for disconnection if not paid within due date

Need high speed internet (Broadband) for your home/office? Simply SMS "BB landline no" to 9433444888. In case you don't have landline connection, simply SMS "BB" to 9433444888.

**Notice for Disconnection:**

The Telephone service is liable to be withdrawn if the bill is not paid within 21 days from the date of issue. The incoming facility will however continue till a further period of 15 days. This is without prejudice to taking any action that might be taken for disconnection of the services for non-payment in time.

*[Signature]*  
(T. K. GHOSH)  
Sr. AOTR / Genl.  
8, Hare St. Kol-1

www.bsnl.co.in



**BSNL 3G, FASTER THAN YOUR THOUGHTS**  
**AT PRICES LOWER THAN 2G.**

- Voice call rates **lower** than 2G voice call rates
- Video call rates **lower** than 2G voice call rates
- Data usage prices, **less than** 1 paise/min. per 10 kb
- Super fast data download speeds up to 3.6 Mbps.

The freedom to challenge your limits now comes with BSNL 3G's fastest network, superb value-added services and global technology. **Ab jo chehoge wo milega.**

**BSNL 3G**  
A generation ahead.

For more info, call: 18001801503

00572: 260510 11:12:09 010601  
3347815 04095.00

Help children in need of care and protection - Dial 1098 to 'Child Line'.



# BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

## CALCUTTA TELEPHONES

Free Personal Accidental - death and / or  
Permanent Total Disability Insurance  
Coverage discontinued w.e.f. 14.01.2014

### ADDRESS YOUR GRIEVANCES TO

**Public Relation Officer - Nodal Officer (Public Grievances)**  
Alipore, Ph. : 24488558, Fax : 24466349 | Bidhannagar, Ph. : 23586565, Fax : 23213243  
Barrackpore, Ph. : 25926565, Fax : 25920222 | City, Ph. : 22151256, Fax : 22151193  
Central, Ph. : 22482514, Fax : 22100145 | Howrah, Ph. : 26661820, Fax : 26667899  
Jadavpur, Ph. : 24216000, Fax : 24739000 | North, Ph. : 25552626, Fax : 25332626  
South, Ph. : 24401954, Fax : 24603477 | Srerampore, Ph. : 26623300, Fax : 26520815

#### For following types of grievances :

- b. fone fault not cleared within 24 hours
- Broad Band Service not available
- Delayed New Connections / Shifting • Delay in Restoration of Lines

If the grievance is not solved within 15 days,  
please contact District Officer (Consumer Affairs)  
Ph. : 22304444, Fax : 22482010

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Hiltake Electronics (P) Ltd.	By cash & cheque - P-17, Mission Row Extension, Kolkata - 700013				
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South, Ph. : 24600640, Fax : 24600641 | Srerampore, Ph. : 26526161, Fax : 26524080

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(A Govt. of India Enterprise)

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**Save your queuing time.**

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**Call Centre Number **SAMPARK** DIAL 1500 or Visit [www.kolkata.bsnl.co.in](http://www.kolkata.bsnl.co.in) | Broad Band Call Centre Number : 1909**

भारत संचार निगम लिमिटेड  
(भारत सरकार का एक उद्यम)  
कलकत्ता टेलिफोन्स



BHARAT SANCHAR NIGAM LIMITED  
(A Govt. of India Enterprise)  
CALCUTTA TELEPHONES

POSTAGE PRE-PAID <small>(Pr. CP&amp;B Letter No. PCCVZ-631/11/CO-ordin Ming Dated 21-12-2007)</small>	Service Tax Registration No. <small>Telephones / Calcutta-Calcutta Telephones. STC No. - AACR287625788</small>	Bill Month : <b>November, 2009</b>	Plan : <b>GENERAL</b>	Page : <b>1</b>
STATE URBAN DEVELOPMENT AGENCY HC BLOCK SALT LAKE CITY ILGUS BHAVAN SEC:III, BL-HC I B MKT BDN PIN : 700106 RefNo: 2334-02376		<b>LAST PAYMENT DETAIL:</b> AMOUNT <b>4893.00</b> AMOUNT <b>04-09-2009</b> BILL DATE <b>24-09-2009</b> RECEIVED ON <b>31-10-09</b> OUTSTANDING AS ON : (FOR LAST 18 MONTHS ONLY NOT INCLUDED IN THIS BILL) <b>0.00</b> TOTAL O/S LAST BILL OUTSTANDING: <b>0.00</b> AMOUNT BILL DATE		Telephone No. <b>2334 7000</b> Customer ID <b>100300007018</b> Installation Date - PSTN <b>01-08-2007</b> Installation Date - DIAS/BB (31) 0 0 (5) (Code) (Class) (USG) (Cat) <b>Sep09-Oct09</b> Bill Period <b>24-11-2009</b> Due Date <b>4002.00</b> Net Amount Payable

BILL MAIL SERVICE

OPENING MR DATA		CLOSING MR DATA		METERED UNITS	TKT. UNITS	CR. UNITS	FREE UNITS	CHARGEABLE UNITS
DATE	READING	DATE	READING					
31-08-09	000041485	30-09-09	000042934	1449	0	0	50	1399
30-09-09	000042934	31-10-09	000044853	1919	0	0	50	1869

CALL CHARGES : 3268.00

RATES : 1.00 1.20  
CALLS : 1399 1869

NET AMOUNT PAYABLE IN THIS BILL 4002.00

FIXED CHARGE 01-09-09 To 31-10-09 360.00

SERVICE-TAX @10 % (W.E.F. 24-FEB-2009) 362.80

EDUCATIONAL CESS 2% OF ST 04-11-09 7.26

SECONDARY AND HIGHER EDU CESS 04-11-09 3.63



Make video calls  
Surf the Net  
Download Movies  
Download Music  
Watch Live TV  
Play online games  
Do online business

To demand 3G on your mobile  
SMS <DEMAND 3G> to 51503  
Log on to  
[www.calcuttatelephones.com](http://www.calcuttatelephones.com)



Late fee of Rs 72.78 will be levied in next bill if not paid by 24-11-09 |  
The Telephone is liable for disconnection if not paid within due date

Notice for Disconnection:  
The Telephone service is liable to be withdrawn if the bill is not paid in 21 days from the date of issue. The incoming facility will however be available for a further period of 15 days. This is without prejudice to the fact that the telephone may be taken for disconnection of the services.

(T. K. GHOSH)  
Sr. AOTR / Genl.  
8, Hare St. Kol-1

Passed for payment of Rs. 4002/-  
(Rupees four thousand two only)  
to be debited towards communication  
Based Primary Health care  
S. K. Ghosh

ECS OPTEEES - PLEASE INFORM CHANGE OF BANK ACCOUNT NUMBER AND ENJOY 1% DISCOUNT - DIAL 2242-1933

Help children in need of care and protection - Dial 1098 to 'Child Line'



# BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

## CALCUTTA TELEPHONES

### ADDRESS YOUR GRIEVANCES TO

**Public Relation Officer - Nodal Officer (Public Grievances)**  
 Alipore, Ph. : 24488558, Fax : 24466349 | Bidhannagar, Ph. : 23586565, Fax : 23213243  
 Barrackpore, Ph. : 25926565, Fax : 25920222 | City, Ph. : 22151256, Fax : 22151193  
 Central, Ph. : 22482514, Fax : 22100145 | Howrah, Ph. : 26661820, Fax : 26667899  
 Jadavpur, Ph. : 24216000, Fax : 24739000 | North, Ph. : 25552626, Fax : 25332626  
 South, Ph. : 24401954, Fax : 24603477 | Srerampore, Ph. : 26623300, Fax : 26520815

#### For following types of grievances :

- b-fone fault not cleared within 24 hours
- Broad Band Service not available
- Delayed New Connections / Shifting • Delay in Restoration of Lines

If the grievance is not solved within 15 days,  
 please contact District Officer (Consumer Affairs)  
 Ph. : 22304444, Fax : 22482010

### IMPORTANT INFORMATION REGARDING BILL PAYMENT

- ✓ All Cash Collection Centres of BSNL, Calcutta Telephones will remain open from Monday to Saturday from 10 AM to 2:30 PM except Public Holidays.
- ✓ Payment of bill amount exceeding Rs.2000/- will be accepted by Cheque/DD only by Cash Collection Centres of BSNL.
- ✓ Post dated and outstation cheque are NOT accepted.
- ✓ Both cash and cheque accepted only at BSNL Cash Counter, P.O.s, Banks and Hiltake Electronics, AT OTHER AGENCIES BY CHEQUE ONLY.
- ✓ Please draw the Cheque / DD in favour of :  
 "Accounts Officer, BSNL, Calcutta Telephones, Calcutta" for payments made in Cash Collection Centres/Customer Service Centres of BSNL / Authorised Banks / Drop Boxes / CTO/DTOs.  
 "Postmaster of the Post Offices" for payment made in Post Offices.
- ✓ Counterfoil portion of the bill should be attached with the Cheque / DD.
- ✓ Payment after due date is accepted only in the Cash Collection Centres of BSNL.

**Personal accident insurance\* coverage of Rs. 50,000/-** (Except Government/PSU/Corporate/NGO/Companies connections) through M/s Cholamandalam M S 1800-200-5544  
 Contact Name of Nodal Officer: Tarun Kr. Ghosh | Designation : Sr. AO/TRG-I, Address : 8, Hare Street, 3rd floor, Kolkata-700001, Ph. 2230 1887 | \*Conditions apply

**Rate of Service Tax is leviable @ 10.3% (Including Education Cess) with effect from 24-02-2009.**  
 For ECS Payment, customer's BANK ACCOUNT will be debited on due date.

To help proper delivery of your bill Please check your billing address and PIN Code regularly and inform the Accounts Officer (TR) of your area for any change

### We Strive to Save your time; The following are choices of making payment

Zones	North	East	Central	West	South
Calcutta Telephones Own Collection Centres	Bhupen Bose Ave • Dum Dum Bhatpara • Barrackpore • Kalyani • Manicktala • Madhyamgram • Panihati & Cheques at various Customer Service Centres	Salt Lake & Cheques at various Customer Service Centres	Hare St • 10/1, Hungerford Street Kolkata - 17 & Cheques at various Customer Service Centres	ChandanNagar • Shibpur • Satyabala • Srerampur • Uttarpara & Cheques at various Customer Service Centres	Alipur (Judges Court Rd) • Ballygunge Place • Behala (Exch) • Jadavpur (Exch) • Joka Exchange & Cheques at Various Customer Service Centres

**Other Authorised Collection Centres:** Above 500 collection centres + 160 drop boxes - additions made every month.

Telegraph Offices	Barrackpore • Barasat • Nager Bazar	Baguihati • Bidhan Nagar	CTO (BBDBag) (Both Cash & Cheque) • Park St	Bandel • ChandanNagar • Howrah • Srerampore	Alipur • Behala • Jadavpur • Netaji Nagar • ITO • RB Avenue
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PNB			Brabourne Road		
Central Bank			Dharamtalla, 68 Lenin Sarani		
Automatic cheque collection kiosk	11, Bhupen Bose Avenue, Kol - 4	CTTC, Block GB, Sec-3, Salt Lake	Save your queuing time.		82, Ballygunge Place
CITI Bank Drop Box	40 Branches All over Kolkata; Please contact Citi Bank				
Easy Bill Limited	Please Dial toll free no. 1800-11-7575 or visit www.calcuttatelephones.com for list • We are reaching nearer • Attractive gifts during June-July 09				
Hiltake Electronics (P) Ltd.	By cash & cheque - P-17, Mission Row Extension, Kolkata -700013				
Pay On line through your Bank Account	Log on through www.calcuttatelephones.com and complete the transaction through www.billjunction.com. This is the only authorised Real Time on-line payment system of Calcutta Telephones. In case of any difficulty please send mail to support@techprocess.co.in				

To avoid unwanted telemarketing calls, register your telephone number on NDNC Registry - Call 1909 or send SMS "START DND" on 1909

### ADDRESS YOUR BILLING COMPLAINTS TO:

#### Chief Accounts Officer (TR)

Allpore, Ph. : 24485776, Fax : 24486128 | Bidhannagar, Ph. : 23218400, Fax : 23584849 | Barrackpore, Ph. : 25924466, Fax : 25927752 | City, Ph. : 22155757, Fax : 22155358  
 Central, Ph. : 22484973, Fax : 22305161 | Howrah, Ph. : 26556070, Fax : 26769100 | Jadavpur, Ph. : 24214001, Fax : 24214444 | North, Ph. : 25338442, Fax : 23522560  
 South, Ph. : 24600640, Fax : 24600641 | Srerampore, Ph. : 26526161, Fax : 26524080

Call Centre Number **SAMPARK** or Visit [www.kolkata.bsnl.co.in](http://www.kolkata.bsnl.co.in) | Broad Band Call

भारत संचार निगम लिमिटेड  
(भारत सरकार का एक उद्यम)  
कलकत्ता टेलिफोन्स



BHARAT SANCHAR NIGAM LIMITED  
(A Govt. of India Enterprise)  
CALCUTTA TELEPHONES

POSTAGE PRE-PAID Service Tax Registration No. Bill Month : September, 2009 Plan : GENERAL Page : 1 of 1

STATE URBAN DEVELOPMENT  
AGENCY  
HC BLOCK SALT LAKE CITY  
ILGUS BHAVAN  
SEC:III, BL-HC  
I B MKT BDN  
PIN : 700106  
RefNo: 2334-02411

LAST PAYMENT DETAIL:

AMOUNT	6343.00
BILL DATE	04-07-2009
RECEIVED ON	16-07-2009
OUTSTANDING AS ON : (FOR LAST 18 MONTHS ONLY NOT INCLUDED IN THIS BILL)	31-08-09
TOTAL O/S	0.00
LAST BILL OUTSTANDING:	0.00
AMOUNT	
BILL DATE	

Telephone No.	2334-7805
Customer ID	1003000007019
Installation Date - PSTN	01-08-2007
Installation Date - DIAS/BB	
(Code) (Class) (USG) (Cat)	(31) 0-0 (5)
Bill Period	Jul09-Aug09
Due Date	24-09-2009
Net Amount Payable	4893.00

BILL MAIL SERVICE

OPENING MR DATA		CLOSING MR DATA		METERED UNITS	TKT. UNITS	CR. UNITS	FREE UNITS	CHARGEABLE UNITS
DATE	READING	DATE	READING					
30-06-09	00007230	31-07-09	000039485	2176	0	0	50	2126
31-07-09	000039485	31-08-09	000041485	2000	0	0	50	1950

CALL CHARGES : 4076.00

RATES : 1.00 1.20  
CALLS : 2126  
1950

NET AMOUNT PAYABLE IN THIS BILL	4893.00
FIXED CHARGE 01-07-09 To 31-08-09	360.00
SERVICE-TAX @10 % (W.E.F. 24-FEB-2009)	443.60
EDUCATIONAL CESS 2% OF ST 04-09-09	8.87
SECONDARY AND HIGHER EDU CESS 04-09-09	4.44

Passed for payment of Rs. 4893/-  
(Rupees Four Thousand Eight Hundred Ninety Three Only)  
to be debited towards e-BPMS.

*[Signature]*  
22-09-09  
Finance Officer  
State Urban Development Agency

Late fee of Rs 88.99 will be levied in next bill if not paid by 24-09-09 |  
The Telephone is liable for disconnection if not paid within due date

**Notice for Disconnection:**  
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*[Signature]*  
(T. K. GHOSH)  
Sr. AOTR / Genl.  
8, Hare St. Kol-1

004044 240909 11:22:13 010601  
3347805 04893.00

ECS OPTES - PLEASE INFORM CHANGE OF BANK ACCOUNT NUMBER AND ENJOY 1% DISCOUNT - DIAL 2242-1933

Help children in need of care and protection - Dial 1098 to Child Line



# BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

## CALCUTTA TELEPHONES

### ADDRESS YOUR GRIEVANCES TO

#### Public Relation Officer - Nodal Officer (Public Grievances)

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 Jadavpur, Ph. : 24216000, Fax : 24739000 | North, Ph. : 25552626, Fax : 25332626  
 South, Ph. : 24401954, Fax : 24603477 | Srerampore, Ph. : 26623300, Fax : 26520815

#### For following types of grievances :

- b\_fone fault not cleared within 24 hours
- Broad Band Service not available
- Delayed New Connections / Shifting • Delay in Restoration of Lines

If the grievance is not solved within 15 days,  
 please contact District Officer (Consumer Affairs)  
 Ph. : 22304444, Fax : 22482010

### IMPORTANT INFORMATION REGARDING BILL PAYMENT

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Personal accident insurance coverage of Rs. 50,000/- (Except Government/PSU/Corporate/NGO/Companies connections) through M/s Cholamandalam M S 1800-200-5544  
 Contact Name of Nodal Officer : Tarun Kr. Ghosh | Designation : Sr. AO/TRG-I, Address : 8, Hare Street, 3rd floor, Kolkata-700001, Ph. 2230 1887 | \*Conditions apply

Rate of Service Tax is leviable @ 10.3% (including Education Cess) with effect from 24-02-2009.  
 For ECS Payment, customer's BANK ACCOUNT will be debited on due date.

To help proper delivery of your bill Please check your billing address and PIN Code regularly and inform the Accounts Officer (TR) of your area for any change

We Strive to Save your time; The following are choices of making payment

Zones	North	East	Central	West	South
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#### Other Authorised Collection

Above 500 collection centres + 160 drop boxes - additions made every month.

Telegraph Offices	Barrackpore • Barasat • Nager Bazar	Baguihati • Bidhan Nagar	CTO [BBDBag] (Both Cash & Cheque) • Park St	Bandel • ChandanNagar • Howrah • Srerampore	Alipur • Behala • Jadavpur • Netaji Nagar • ITO • RB Avenue
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PNB			Brabourne Road		
Central Bank			Dharamtalla, 68 Lenin Sarani		
Automatic cheque collection kiosk	11, Bhupen Bose Avenue, Kol - 4	CTTC, Block GB, Sec-3, Salt Lake	<b>Save your queuing time.</b>		82, Ballygunge Place
CITI Bank Drop Box	40 Branches All over Kolkata; Please contact Citi Bank				
Easy Bill Limited	Please Dial toll free no. 1800-11-7575 or visit www.calcuttatelephones.com for list • We are reaching nearer • Attractive gifts during June-July 09				
Hiltake Electronics (P) Ltd.	By cash & cheque - P-17, Mission Row Extension, Kolkata - 700013				
Pay On line through your Bank Account	Log on through www.calcuttatelephones.com and complete the transaction through www.billjunction.com. This is the only authorised Real Time on-line payment system of Calcutta Telephones. In case of any difficulty please send mail to support@techprocess.co.in				

To avoid unwanted telemarketing calls, register your telephone number on NDNC Registry - Call 1909 or send SMS "START DND" on 1909

### ADDRESS YOUR BILLING COMPLAINTS TO:

#### Chief Accounts Officer (TR)

Alipore, Ph. : 24485776, Fax : 24486128 | Bidhannagar, Ph. : 23218400, Fax : 23584849 | Barrackpore, Ph. : 25924466, Fax : 25927752 | City, Ph. : 22155757, Fax : 22155358  
 Central, Ph. : 22484973, Fax : 22305161 | Howrah, Ph. : 26556070, Fax : 26769100 | Jadavpur, Ph. : 24214001, Fax : 24214444 | North, Ph. : 25338442, Fax : 23522560  
 South, Ph. : 24600640, Fax : 24600641 | Srerampore, Ph. : 26526161, Fax : 26524080

Call Centre Number **SAMPARK** or Visit [www.kolkata.bsnl.co.in](http://www.kolkata.bsnl.co.in) | Broad Band Call Centre Number : 1800-424-1600

For Tariff Details consult our Call Centre No. 1500 or Visit [www.calcuttatelephones.com](http://www.calcuttatelephones.com)

Register in [www.calcuttatelephones.com](http://www.calcuttatelephones.com) • Get bill (cell-one / b-fone / WLL) by e-mail and view in website.

भारत संचार निगम लिमिटेड  
(भारत सरकार का एक उद्यम)  
कलकत्ता टेलिफोन्स



BHARAT SANCHAR NIGAM LIMITED  
(A Govt. of India Enterprise)  
CALCUTTA TELEPHONES

POSTAGE PRE-PAID

Service Tax Registration No.

Bill Month : July, 2009

Plan : GENERAL

Page : 1 of 1

STATE URBA N DEVELOPMENT  
AGENCY  
HC BLOCK SALT LAKE CITY  
ILGUS BHAVAN  
SEC:III, BL-HC  
I B MKT BDN  
PIN : 700106

RefNo: 2334-02468

LAST PAYMENT DETAIL:

AMOUNT 5742.00  
BILL DATE 04-05-2009  
RECEIVED ON 22-05-2009  
OUTSTANDING AS ON :  
(FOR LAST 18 MONTHS ONLY  
(NOT INCLUDED IN THIS BILL)) 30-06-09  
TOTAL O/S 0.00  
LAST BILL OUTSTANDING:  
AMOUNT 0.00  
BILL DATE

Telephone No.

2334-7805

Customer ID

100300007019

Installation Date - PSTN

01-08-2007

Installation Date - DIAS/BB

(Code) (Class) (USG) (Cat) (31) 0 0 (5)

Bill Period

May09-Jun09

Due Date

24-07-2009

Net Amount Payable

6343.00

BILL MAIL SERVICE

OPENING MR DATA		CLOSING MR DATA		METERED UNITS	TKT. UNITS	CR. UNITS	FREE UNITS	CHARGEABLE UNITS
DATE	READING	DATE	READING					
30-04-09	000031818	31-05-09	000034498	2680	0	0	50	2630
31-05-09	000034498	30-06-09	000037309	2811	0	0	50	2761

CALL CHARGES : 5391.00

RATES : 1.00 1.20  
CALLS : 2630 2761

NET AMOUNT PAYABLE IN THIS BILL 6343.00  
FIXED CHARGE 01-05-09 To 30-06-09 360.00  
SERVICE-TAX @10 % (W.E.F. 24-FEB-2009) 575.10  
EDUCATIONAL CESS 2% OF ST 04-07-09 11.50  
SECONDARY AND HIGHER EDU CESS 04-07-09 5.75

Passed for payment of  
RS. 6343/- (Rupees Six Thousand  
Three Hundred Forty Three  
only to be debited towards  
community based primary  
health care services.

Late fee of Rs 115.36 will be levied in next bill if not paid by 24-07-09 |  
The Telephone is liable for disconnection if not paid within due date

Finance Officer

State Urban Development Agency

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Sr. AOTR / Genl.  
8, Hare St. Kol-1

000812 160709 13:30:21 010601  
3347805 06343.00

Help children in need of care and protection - Dial 1098 to 'Child Line'

ECSS OPTES - PLEASE INFORM CHANGE OF BANK ACCOUNT NUMBER AND ENJOY 1% DISCOUNT - DIAL 2242-1993



# BHARAT SANCHAR NIGAM LIMITED

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PNB			Brabourne Road		
Central Bank			Dharamtala, 68 Lenin Sarani		
Automatic cheque collection kiosk	11, Bhupen Bose Avenue, Kol - 4	CTTC, Block GB, Sec-3, Salt Lake	<b>Save your queuing time.</b>		82, Ballygunge Place
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Pay On line through your Bank Account	Log on through <a href="http://www.calcuttatelephones.com">www.calcuttatelephones.com</a> and complete the transaction through <a href="http://www.billjunction.com">www.billjunction.com</a> . This is the only authorised Real Time on-line payment system of Calcutta Telephones. In case of any difficulty please send mail to <a href="mailto:support@techprocess.co.in">support@techprocess.co.in</a>				

To avoid unwanted telemarketing calls, register your telephone number on NDNC Registry - Call 1909 or send SMS "START PND" on 1909

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Alipore, Ph. : 24485776, Fax : 24486128 | Bidhannagar, Ph. : 23218400, Fax : 23584849 | Barrackpore, Ph. : 25924466, Fax : 25927752 | City, Ph. : 22155757, Fax : 22155358  
 Central, Ph. : 22484973, Fax : 22305161 | Howrah, Ph. : 26556070, Fax : 26769100 | Jadavpur, Ph. : 24214001, Fax : 24214444 | North, Ph. : 25338442, Fax : 23522560  
 South, Ph. : 24600640, Fax : 24600641 | Srerampore, Ph. : 26526161, Fax : 26524080

Call Centre Number **SAMPARK** or Visit [www.kolkata.bsnl.co.in](http://www.kolkata.bsnl.co.in) | Broad Band Call Centre Number : 1800-424-1600

**भारत संचार निगम लिमिटेड**  
(भारत सरकार का एक उद्यम)  
**बलकत्ता टेलिफोन्स**



**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)  
**CALCUTTA TELEPHONES**

POSTAGE PRE-PAID

Service Tax Registration No.

Bill Month : **May, 2009**

Plan : **GENERAL**

Page : 1 of 1

**STATE URBA N DEVELOPMENT  
AGENCY**  
HC BLOCK SALT LAKE CITY  
ILGUS BHAVAN  
SEC:III, BL-HC  
I B MKT BDN  
PIN : 700106 RefNo: 2334-02509

**Distance with your  
near ones reduced again**  
Make all STD calls to Land lines / WLL  
at 120 sec. pulse (Re 1 for 2 minutes)\*  
\*95' dialing facility withdrawn w.e.f 1/3/2009  
All customers to be provided STD facility  
Without any extra deposit  
For dynamic STD lock setting,  
please see reverse or visit  
[www.calcuttatelephones.com](http://www.calcuttatelephones.com)

Telephone No.	<b>2334-7805</b>
Customer ID	100300007019
Installation Date - PSTN	01-08-2007
Installation Date - DIAS/BB	
(Code) (Class) (USG) (Cat)	(31) 0 0 (5)
Bill Period	Mar09-Apr09
Due Date	<b>26-05-2009</b>
Net Amount Payable	<b>5742.00</b>

**BILL MAIL SERVICE**

\*Conditions apply

OPENING MR DATA		CLOSING MR DATA		METERED UNITS	TKT. UNITS	CR. UNITS	FREE UNITS	CHARGEABLE UNITS
DATE	READING	DATE	READING					
28-02-09	000026872	31-03-09	000029499	2627	0	0	50	2577
31-03-09	000029499	30-04-09	000031818	2319	0	0	50	2269

CALL CHARGES :

4846.00

RATES : 1.00 1.20  
CALLS : 2577  
2269

NET AMOUNT PAYABLE IN THIS BILL **5742.00**  
FIXED CHARGE 01-03-09 To 30-04-09 **360.00**  
SERVICE-TAX @10 % (W.E.F. 24-FEB-2009) **520.80**  
EDUCATIONAL CESS 2% OF ST 04-05-09 **10.41**  
SECONDARY AND HIGHER EDU CESS 04-05-09 **5.21**

*Passed for payment of Rs. 5742/2  
(Rupees Five Thousand Seven Hundred Forty  
Two). @ chequing to be debited towards e.B.P.H.E.S.  
20090509*

Finance Officer

State Urban Development Agency

Late fee of Rs 104.43 will be levied in next bill if not paid by 26-05-09  
The Telephone is liable for disconnection if not paid within due date

**Notice for Disconnection:**

The Telephone service is liable to be withdrawn if the bill is not paid within 21 days from the date of issue. The incoming facility will however continue till a further period of 15 days. This is without prejudice to taking any action that might be taken for disconnection of the services for non-payment in time.

(T. K. GHOSH)  
Sr. AOTR / Genl.  
8, Hare St. Kol-1

LAST PAYMENT DETAIL				OUTSTANDING AS ON : 30-04-09 (FOR LAST 18 MONTHS ONLY, NOT INCLUDED IN THIS BILL)	
AMOUNT	BILL DATE	RECEIVED ON	TOTAL O/S	LAST BILL OUTSTANDING	
				AMOUNT	BILL DATE
4721.00	04-03-2009	20-03-2009	0.00	0.00	

Dear Customer,

We are glad to offer you **BSNL 3G**  
A generation ahead @ no entry fee\*

Fill up application form enclosed and submit to nearest Customer Service Center or drop in dropbox at retailer's outlet.  
Log on to [www.calcuttatelephones.com](http://www.calcuttatelephones.com) \*Offer valid for Salt Lake, Rajarhat-New Town area (Details over leaf)

2525 220509 13:56:39 010601  
17805 05742.00

JOIN ECS AND ENJOY 1% DISCOUNT-DIAL 2248-0066

Help children in need of care and protection - Dial 1098 to 'Child Line'



# BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

## CALCUTTA TELEPHONES

### ADDRESS YOUR GRIEVANCES TO

**Public Relation Officer - Nodal Officer (Public Grievances)**  
 Alipore, Ph. : 24488558, Fax : 24466349 | Bidhannagar, Ph. : 23586565, Fax : 23213243  
 Barrackpore, Ph. : 25926565, Fax : 25920222 | City, Ph. : 22151256, Fax : 22151193  
 Central, Ph. : 22482514, Fax : 22100145 | Howrah, Ph. : 26661820, Fax : 26667899  
 Jadavpur, Ph. : 24216000, Fax : 24739000 | North, Ph. : 25552626, Fax : 25332626  
 South, Ph. : 24401954, Fax : 24603477 | Srerampore, Ph. : 26623300, Fax : 26520815

#### For following types of grievances :

- b-fone fault not cleared within 24 hours
- Broad Band Service not available
- Delayed New Connections / Shifting • Delay in Restoration of Lines

If the grievance is not solved within 15 days,  
 please contact District Officer (Consumer Affairs)  
 Ph. : 22304444, Fax : 22482010

### IMPORTANT INFORMATION REGARDING BILL PAYMENT

- ✓ All Cash Collection Centres of BSNL, Calcutta Telephones will remain open from Monday to Saturday from 10 AM to 2:30 PM except Public Holidays.
- ✓ Payment of bill amount exceeding Rs.2000/- will be accepted by Cheque/DD only by Cash Collection Centres of BSNL.
- ✓ Post dated and outstation cheque are NOT accepted.
- ✓ Payment by Cheque is received upto due date only.
- ✓ Please draw the Cheque / DD in favour of :  
 "Accounts Officer, BSNL, Calcutta Telephones, Calcutta" for payments made in Cash Collection Centres/Customer Service Centres of BSNL / Authorized Banks / Drop Boxes / CTO/DTOs.  
 "Postmaster of the Post Offices" for payment made in Post Offices.
- ✓ Counterfoil portion of the bill should be attached with the Cheque / DD.
- ✓ Banks/Post Offices/Telegraph Offices are not authorized to collect payment after due date
- ✓ Payment after due date is accepted only in the Cash Collection Centres of BSNL.

### To help proper delivery of your bill

Please check your billing address and PIN Code regularly and inform the Accounts Officer (TR) of your area for any change

**Rate of Service Tax is leviable @ 10.3% (Including Education Cess) with effect from 24-02-2009.**  
 For ECS Payment, customer's BANK ACCOUNT will be debited on due date.

**ISDN subscribers are advised to pay their bills only in BSNL counters**

We Strive to Save your time; The following are choices of making payment

Zones	North	East	Central	West	South
Calcutta Telephones Own Collection Centres	Bhupen Bose Ave • Dum Dum • Bhatpara • Barrackpore • Kalyani • Manicktala • Madhyamgram • Panihati & Cheques at various Customer Service Centres	Salt Lake & Cheques at various Customer Service Centres	Hare St & Cheques at various Customer Service Centres	ChandanNagar • Shibpur • Satyabala • Srerampur • Uttarpara & Cheques at various Customer Service Centres	Alipur (Judges Court Rd) • Ballygunge Place • Behala (Exch) • Jadavpur (Exch) • Joka Exchange & Cheques at Various Customer Service Centres

Pay On line through your Bank Account Log on through [www.calcuttatelephones.com](http://www.calcuttatelephones.com) and complete the transaction through [www.billjunction.com](http://www.billjunction.com). This is the only authorised Real Time on-line payment system of Calcutta Telephones

### List of Drop boxes for 3G application form - for customers of Salt Lake and adjoining areas

Sl. No.	Counter Name	Address	Sl. No.	Counter Name	Address
1.	BSNL World	City Centre, Block -F, Shop No. 4, Sector - 1, Salt Lake, Kolkata - 700 064	11.	Byapiti	FC - 112, Sector - III, 1st Cross Road, (Near Falguni), Salt Lake, Kolkata - 700 106
2.	Orbit Teleco.	Shop No. - 11, BD Market, Sector - 1, Salt Lake, Kolkata - 700 064	12.	Piu Enterprise	IB Market, Sector - III, Shop No. 41, Salt Lake, Kolkata - 700 106
3.	Aditya Enterprise	BE-90, Quality, Sector - 1, Salt Lake, Kolkata - 700 064, (Quality Bus Stop)	13.	Dutta Help Line	GC-12, Block, Sector - III, Salt Lake, Kolkata - 700 106 (Near GC Island)
4.	Rajees Swari (Scrop)	CF-121, Sector - , Salt Lake, Kolkata - 700 064, (Swimming Pool)	14.	Assa Electronics	1A 271 Sector - III, Salt Lake, Kolkata - 700 097
5.	Students Stores	BD-122 (Near BD Market), Sector - 1, Salt Lake, Kolkata - 700 064	15.	T. Choudhury	IA - Market, Sector - III, Shop No. - 15, Salt Lake, Kolkata - 700 097
6.	Mobz Solution	CF-211, Sector - 1, Salt Lake, Kolkata - 700 064, (Swimming Pool)	16.	Times World	New Patty Bazar, Sector - V, Salt Lake, Kolkata - 700 102
7.	Bimal Enterprise	AA-21, Sector - 1, Salt Lake, Kolkata - 700 064	17.	CSTC Bus Terminus	Opp. Bidyut Bhawan, Karunamayee, ED Booth, Block-ED, Salt Lake, Kolkata - 700 091
8.	Sanjoy Enterprise	BD-351, Sector - 1, Salt Lake, Kolkata - 700 064, (Near BD Market)	18.	CA Market	CA Market, Shop No. - 11, Salt Lake, Kolkata - 700 064
9.	Digi Cell	IA-2, Sector - II, Salt Lake, Kolkata - 700 097	19.	AE Market	Shop No. - 19, AE Market, Salt Lake, Kolkata - 700 064
10.	Shurudhony	Sector - II, AG Market, Salt Lake, Kolkata - 700 091, Stall No. 27 (Baishaki)	20.	BE 68	BE 68, Salt Lake, Kolkata - 700 064

### Dynamic STD Lock setting procedure:

FUNCTION	E10B & OCB Type Exch Dial	EWSD Type Exch Dial	
Registration	123 xxxx xxxx	123 0000 xxxx	➤ Dial 164 to know your Exchange type
Allow all Calls	124 xxxx 0	124 xxxx 0	➤ xxxx : Your chosen 4 digit password; yyyy : Your chosen new 4 digit password
Bar STD calls	124 xxxx 1	124 xxxx 1	➤ Wait for Acknowledgement tone / announcement after each setting
Change your password	123 xxxx yyyy	123 xxxx yyyy	➤ Those who have the lock already set need not do it again

**To avoid unwanted telemarketing calls, register your telephone number on NDNC Registry - Call 1909 or send SMS "START DND" on 1909**

### ADDRESS YOUR BILLING COMPLAINTS TO:

**Chief Accounts Officer (TR)**  
 Alipore, Ph. : 24485776, Fax : 24486128 | Bidhannagar, Ph. : 23218400, Fax : 23584849 | Barrackpore, Ph. : 25924466, Fax : 25927752 | City, Ph. : 22155757, Fax : 22155358  
 Central, Ph. : 22484973, Fax : 22305161 | Howrah, Ph. : 26556070, Fax : 26769100 | Jadavpur, Ph. : 24214001, Fax : 24214444 | North, Ph. : 25338442, Fax : 23522560  
 South, Ph. : 24600640, Fax : 24600641 | Srerampore, Ph. : 26526161, Fax : 26524080

Call Centre Number **SAMPARK** or Visit [www.kolkata.bsnl.co.in](http://www.kolkata.bsnl.co.in) | Broad Band Call Centre Number : 1800-424-1600

For Tariff Details consult our Call Centre No. 1500 or Visit [www.calcuttatelephones.com](http://www.calcuttatelephones.com)

Register in [www.calcuttatelephones.com](http://www.calcuttatelephones.com) • Get bill (cell-one / b-fone / WLL) by e-mail and view in website.

# भारत संचार निगम लिमिटेड

(भारत सरकार का एक उद्यम)

## कलकत्ता टेलिफोन्स



**BHARAT SANCHAR NIGAM LIMITED**  
Govt. of India Enterprise)  
**CALCUTTA TELEPHONES**

POSTAGE PRE-PAID  
(P. CPMD Letter No. PECHZ-42/11/1 Co-ordr Mktg Dated 31-12-2007)

Service Tax Registration No.  
Telephones / Calcutta-Calcutta Telephones, STC No. - AACB05706700

Bill Month : **March 2009**

Plan : **GENERAL**

Page : 1 of 1

**STATE URBAN DEVELOPMENT AGENCY**  
HC BLOCK SALT LAKE CITY  
ILGUS BHAVAN  
SEC:III, BL-HC  
I B MKT BDN  
PIN : 700106 RefNo: 2334-02651

**UNLIMITED DOWNLOAD**  
On plans Home UL 750 & Business UL 3000

Limited period offer of concessional\* rates of above plans

**SOME OF THE OTHER PLANS**

Download speed upto 8 MBPS

Plan	Tariff	Free Download
Home - 250	Rs. 250/- p.m	1 GB
Home - 500	Rs. 500/- p.m	2.5 GB
Business - 3000	Rs. 3000/- p.m	20 GB
Business UL - 6000	Rs. 6000/- p.m	One Static IP

Annual option\* with discount available on all plans  
\*Conditions apply

Telephone No.	<b>2334-7805</b>
Customer ID	1003000007019
Installation Date - PSTN	01-06-2007
Installation Date - DIAS/BB	
(Code) (Class) (USG) (Cat)	(31) 0 0 (5)
Bill Period	Jan08-Feb09
<b>Due Date</b>	<b>24-03-2009</b>
<b>Net Amount Payable</b>	<b>4721.00</b>

**BILL MAIL SERVICE**

OPENING MR DATA		CLOSING MR DATA		METERED UNITS	TKT. UNITS	CR. UNITS	FREE UNITS	CHARGEABLE UNITS
DATE	READING	DATE	READING					
31-12-08	000022924	31-01-09	000024733	1809	0	0	50	1759
31-01-09	000024733	28-02-09	000026872	2139	0	0	50	2089

CALL CHARGES :

**3848.00**

RATES : 1.00 1.20  
CALLS : 1759 2089

NET AMOUNT PAYABLE IN THIS BILL	<b>4721.00</b>
FIXED CHARGE 01-01-09 To 28-02-09	<b>380.00</b>
SERVICE-TAX (@12% upto 23-Feb-09, @10% from 24-Feb-09)	<b>497.83</b>
EDUCATIONAL CESS 2% OF ST 04-03-09	<b>9.96</b>
SECONDARY AND HIGHER EDU CESS 04-03-09	<b>4.98</b>

Passed for Payment of Rs. 4721/2 (Rupees Four Thousand Seven Hundred Twenty one) amount to be debited towards community based primary Health care services.

Finance Officer  
State Urban Development Agency

Late fee of Rs. 84.46 will be levied in next bill if not paid by 24-03-09  
The telephone is liable for disconnection if not paid within due date

**Notice for Disconnection:**

The telephone service is liable to be withdrawn if the bill is not paid within 21 days from the date of issue. The incoming facility will however continue till a further period of 15 days. This is without prejudice to taking any action that might be taken for disconnection of the services for non-payment in time.

(T. K. GHOSH)  
Sr. AOTR / Genl.  
8, Hare St. Kol-1

RECEIVED PAYMENT DETAIL			OUTSTANDING AS ON : 28-02-09 (FOR LAST 18 MONTHS ONLY; NOT INCLUDED IN THIS BILL)		
AMOUNT	BILL DATE	RECEIVED ON	TOTAL O/S	LAST BILL OUTSTANDING	
				AMOUNT	BILL DATE
3784.00	04-01-2009	15-01-2009	0.00	0.00	

JOIN ECS AND ENJOY 1% DISCOUNT-DIAL 2248-0056

ip children in need of care and protection - Dial 1098 to 'Child Line'

Dial 18003450001 for registration of PRBT. To select songs - lease

Dial - 12555 and enjoy movie songs, Cricket contest, News, Bhakti Giti etc. Call charge Rs. 1.20 per 30 sec  
PRBT in EWSD exchanges only. Dial 164 to know your exchange. Monthly fixed charge Rs. 30/- & pulse 20 sec.

Now pay from comfort of your home / office - Please see reverse

BSNL Continues FREE PERSONAL ACCIDENT INSURANCE COVERAGE\* of Rs. 50,000/- for Land Line / WLL / CellOne Postpaid customers (Except Government / PSU / Corporate / NGO / Companies connections) effective from 14/01/2008 to 13/01/2009

9 200309 11 54 58 02048  
47805 04721.00



# BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

## CALCUTTA TELEPHONES

### ADDRESS YOUR GRIEVANCES TO

#### Public Relation Officer - Nodal Officer (Public Grievances)

Alipore, Ph. : 24488558, Fax : 24466349 | Bidhannagar, Ph. : 23586565, Fax : 23213243  
 Barrackpore, Ph. : 25926565, Fax : 25920222 | City, Ph. : 22151256, Fax : 22151193  
 Central, Ph. : 22482514, Fax : 22100145 | Howrah, Ph. : 26661820, Fax : 26667899  
 Jadavpur, Ph. : 24216000, Fax : 24739000 | North, Ph. : 25552626, Fax : 25332626  
 South, Ph. : 24401954, Fax : 24603477 | Srerampore, Ph. : 26623300, Fax : 26520815

#### For following types of grievances :

- b\_fone fault not cleared within 24 hours
- Broad Band Service not available
- Delayed New Connections / Shifting
- Delay in Restoration of Lines

If the grievance is not solved within 15 days,  
 please contact District Officer (Consumer Affairs)  
 Ph. : 22304444, Fax : 22482010

### IMPORTANT INFORMATION REGARDING BILL PAYMENT

- ✓ All Cash Collection Centres of BSNL, Calcutta Telephones will remain open from Monday to Saturday from 10 AM to 2:30 PM except Public Holidays.
- ✓ Payment of bill amount exceeding Rs.2000/- will be accepted by Cheque/DD only by Cash Collection Centres of BSNL.
- ✓ Post dated and outstation cheque are NOT accepted.
- ✓ Payment by Cheque is received upto due date only.
- ✓ Please draw the Cheque / DD in favour of :  
 "Accounts Officer, BSNL, Calcutta Telephones, Calcutta" for payments made in Cash Collection Centres/Customer Service Centres of BSNL / Authorized Banks / Drop Boxes / CTO/DTOS.  
 "Postmaster of the Post Offices" for payment made in Post Offices.
- ✓ Counterfoil portion of the bill should be attached with the Cheque / DD.
- ✓ Banks/Post Offices/Telegraph Offices are not authorized to collect payment after due date.
- ✓ Payment after due date is accepted only in the Cash Collection Centres of BSNL.

### To help proper delivery of your bill

Please check your billing address and PIN Code regularly and inform the Accounts Officer (TR) of your area for any change  
**Rate of Service Tax is leviable @ 10.30% (Including Education Cess) with effect from 24-02-2009.**  
 For ECS Payment, customer's BANK ACCOUNT will be debited on due date.

**ISDN subscribers are advised to pay their bills only in BSNL counters**

We Strive to Save your time; The following are choices of making payment

Zones	North	East	Central	West	South
Calcutta Telephones Own Collection Centres	Bhupen Bose Ave • Dum Dum Bhatpara • Barrackpore • Kalyani • Manicktala • Madhyamgram • Panihati & Cheques at various Customer Service Centres	Salt Lake & Cheques at various Customer Service Centres	Hare St & Cheques at various Customer Service Centres	ChandanNagar • Shibpur • Satyabala • Srerampur • Uttarpara & Cheques at various Customer Service Centres	Alipur (Judges Court Rd) • Ballygunge Place • Behala (Exch) • Jadavpur (Exch) • Joka Exchange & Cheques at Various Customer Service Centres

**Other Authorised Collection Centres:** Above 500 collection centres + 160 drop boxes - additions made every month.

Telegraph Offices	Barrackpore • Barasat • Nager Bazar	Baguihati • Bidhan Nagar	CTO [BBDBag] (Both Cash & Cheque) • Park St	Bandel • ChandanNagar • Howrah • Srerampore	Alipur • Behala • Jadavpur • Netaji Nagar • ITO • RB Avenue
Post Offices (Partial List)	AlamBazar • Belgachia • Bangur Avenue • Baranagar • Barasat HO • Barrackpor HO • Bhatpara HO • Kalyani SO • Madhyamgram • New Barrackpore • Panihati • Sodepur	BidhanNagar • BidganNagar CC • Belighata HO • DeshbandhuNagar • Sri Bhumi • Kendriya Vihar	Bowbazar • Burabazar • Calcutta GPO • Chittaranjan Ave • Circus Ave • Entally • Esplanade • Sealdah SO • Telephone Bhavan	Andul Mouri • Bhadrakali ChandanNagar • Chinsura HO • Howrah HO • Salkia HO • Srerampore SO • Shibpur • Tribeni • Uluberia • Uttarpara	Baruipur HO • Budge Budge • Garden Reach • Kasba • Pamashree Pally • Regent Park • Regent Estate • Tollygunge
PNB			Brabourne Road		
Central Bank			Dharantalla, 68 Lenin Sarani		
Automatic cheque collection kiosk	11, Bhupen Bose Avenue, Kol - 4	Save your queuing time.			82, Ballygunge Place
CITI Bank Drop Box	40 Branches All over Kolkata; Please contact Citi Bank				
Internet Kisoks & STD-PCO Booths	Sc. College, Rajabazar • Madhyamgram & Authorised STD-PCOs	Authorised STD-PCOs	Authorised STD-PCOs	Authorised STD-PCOs	Manton, Behala & Authorised STD-PCOs
Easy Bill Limited	Please Dial toll free no. 1800-11-7575 or visit www.calcuttatelephones.com for list • We are reaching nearer				
Hiltake Electronics (P) Ltd.	By cash & cheque - P-17, Mission Row Extension, Kolkata -700013				
Pay On line through your Bank Account	Log on through www.calcuttatelephones.com and complete the transaction through www.billjunction.com. This is the only authorised Real Time on-line payment system of Calcutta Telephones				

**"To avoid unwanted telemarketing calls, register your telephone number on NDNC Registry - Call 1909 or send SMS "START DND" on 1909"**

### ADDRESS YOUR BILLING COMPLAINTS TO:

#### Chief Accounts Officer (TR)

Alipore, Ph. : 24485776, Fax : 24486128 | Bidhannagar, Ph. : 23218400, Fax : 23584849 | Barrackpore, Ph. : 25924466, Fax : 25927752 | City, Ph. : 22155757, Fax : 22155358  
 Central Ph. : 22484973, Fax : 22305161 | Howrah Ph. : 26556070, Fax : 26769100 | Jadavpur Ph. : 24214001, Fax : 24214444 | North Ph. : 25338442, Fax : 23522560





# BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

## CALCUTTA TELEPHONES

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- Delay in Restoration of Lines

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 "Accounts Officer, BSNL, Calcutta Telephones, Calcutta" for payments made in Cash Collection Centres/Customer Service Centres of BSNL (Authorised Banks / Drop Boxes / CTO/DTOs).  
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### To help proper delivery of your bill

Please check your billing address and PIN Code regularly and inform the Accounts Officer (TR) of your area for any change

Rate of Service Tax is leviable @ 12.36% (Including Education Cess) with effect from 11-05-2007.

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ISDN subscribers are advised to pay their bills only in BSNL counters

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Zones	North	East	Central	West	South
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Other Authorised Collection Centres: Above 500 collection centres + 160 drop boxes - additions made every month.

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Post Offices (Partial List)	Alambazar • Belgachia • Bangur Avenue • Baranagar • Barasat HO • Barrackpor HO • Bhatpara HO • Kalyani SO • Madhyamgram • New Barrackpore • Panihati • Sodepur	BidhanNagar • BidganNagar CC • Belighata HO • DeshbandhuNagar • Sri Bhumi • Kendriya Vihar	Bowbazar • Burrabazar • Calcutta GPO • Chittaranjan Ave • Circus Ave • Entally • Esplanade • Sealdah SO • Telephone Bhavan	Andul Mouri • Bhadrakali ChandanNagar • Chinsura HO • Howrah HO • Salkia HO • Srerampore SO • Shibpur • Tribeni • Uluberia • Uttarpara	Baruipur HO • Budge Budge • Garden Reach • Kasba • Parnashree Pally • Regent Park • Regent Estate • Tollygunge
PNB			Brabourne Road		
Central Bank			Dharamtalla, 68 Lenin Sarani		
Automatic cheque collection kiosk	11, Bhupen Bose Avenue, Kol - 4	Save your queuing time.			82, Ballygunge Place
CITI Bank Drop Box	40 Branches All over Kolkata; Please contact Citi Bank				
Internet Kisoks & STD-PCO Booths	Sc. College, Rajabazar • Madhyamgram & Authorised STD-PCOs	Authorised STD-PCOs	Authorised STD-PCOs	Authorised STD-PCOs	Manton, Behala & Authorised STD-PCOs
	Visit www.calcuttatelephones.com for list				
Easy Bill Limited	Please Dial toll free no. 1800-11-7575 or visit www.calcuttatelephones.com for list • We are reaching nearer				
Hiltake Electronics (P) Ltd.	By cash & cheque - P-17, Mission Row Extension, Kolkata -700013				

**"To avoid unwanted telemarketing calls, register your telephone number on NDNC Registry - Call 1909 or send SMS "START DND" on 1909"**

### ADDRESS YOUR BILLING COMPLAINTS TO:

#### Chief Accounts Officer (TR)

Alipore, Ph. : 24485776, Fax : 24486128 | Bidhannagar, Ph. : 23218400, Fax : 23584849 | Barrackpore, Ph. : 25924466, Fax : 25927752 | City, Ph. : 22155757, Fax : 22155358  
 Central, Ph. : 22484973, Fax : 22305161 | Howrah, Ph. : 26556070, Fax : 26769100 | Jadavpur, Ph. : 24214001, Fax : 24214444 | North, Ph. : 25338442, Fax : 23522560  
 South, Ph. : 24600640, Fax : 24600641 | Srerampore, Ph. : 26526161, Fax : 26524080

Call Centre Number **SAMPARK** or Visit [www.kolkata.bsnl.co.in](http://www.kolkata.bsnl.co.in) | Broad Band Call Centre Number : 1800-424-1600

For Tariff Details consult our Call Centre No. 1500 or Visit [www.calcuttatelephones.com](http://www.calcuttatelephones.com)

Register in [www.calcuttatelephones.com](http://www.calcuttatelephones.com) • Get bill (cell-one / b-fone / WLL) by e-mail and view in website.





# BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

## CALCUTTA TELEPHONES

### ADDRESS YOUR GRIEVANCES TO

#### Public Relation Officer - Nodal Officer (Public Grievances)

Alipore, Ph. : 24488558, Fax : 24466349 | Bidhannagar, Ph. : 23586565, Fax : 23213243  
 Barrackpore, Ph. : 25926565, Fax : 25920222 | City, Ph. : 22151256, Fax : 22151193  
 Central, Ph. : 22482514, Fax : 22100145 | Howrah, Ph. : 26661820, Fax : 26667899  
 Jadavpur, Ph. : 24216000, Fax : 24739000 | North, Ph. : 25552626, Fax : 25332626  
 South, Ph. : 24401954, Fax : 24603477 | Srerampore, Ph. : 26623300, Fax : 26520815

#### For following types of grievances :

- b\_fone fault not cleared within 24 hours
- Broad Band Service not available
- Delayed New Connections / Shifting
- Delay in Restoration of Lines

If the grievance is not solved within 15 days,  
 please contact District Officer (Consumer Affairs)  
 Ph. : 22304444, Fax : 22482010

### IMPORTANT INFORMATION REGARDING BILL PAYMENT

- ✓ All Cash Collection Centres of BSNL, Calcutta Telephones will remain open from Monday to Saturday from 10 AM to 2:30 PM except Public Holidays.
- ✓ Payment of bill amount exceeding Rs.2000/- will be accepted by Cheque/DD only by Cash Collection Centres of BSNL.
- ✓ Post dated and outstation cheque are NOT accepted.
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- ✓ Please draw the Cheque / DD in favour of :  
**"Accounts Officer, BSNL, Calcutta Telephones, Calcutta"** for payments made in Cash Collection Centres/ Customer Service Centres of BSNL / Authorised Banks / Drop Boxes / CTO/DTOs.  
**"Postmaster of the Post Offices"** for payment made in Post Offices.
- ✓ Counterfoil portion of the bill should be attached with the Cheque / DD.
- ✓ Banks/Post Offices/Telegraph Offices are not authorized to collect payment after due date.
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### To help proper delivery of your bill

Please check your billing address and PIN Code regularly and inform the Accounts Officer (TR) of your area for any change

Rate of Service Tax is leviable @ 12.36% (Including Education Cess) with effect from 11-05-2007.

For ECS Payment, customer's BANK ACCOUNT will be debited on due date.

ISDN subscribers are advised to pay their bills only in BSNL counters

### We Strive to Save your time; The following are choices of making payment

Zones	North	East	Central	West	South
Calcutta Telephones Own Collection Centres	Bhupen Bose Ave • Dum Dum • Bhatpara • Barrackpore • Kalyani • Manicktala • Madhyamgram • Panihati & Cheques at various Customer Service Centres	Salt Lake & Cheques at various Customer Service Centres	Hare St & Cheques at various Customer Service Centres	ChandanNagar • Shibpur • Satyabala • Srerampore • Uttarpara & Cheques at various Customer Service Centres	Alipur (Judges Court Rd) • Ballygunge Place • Behala (Exch) • Jadavpur (Exch) • Joka Exchange & Cheques at Various Customer Service Centres

Other Authorised Collection Centres: Above 500 collection centres + 160 drop boxes - additions made every month.

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Call Centre Number **SANPARK** or Visit www.kolkata.bsnl.co.in | Broad Band Call Centre Number : 1800-424-1600

For Tariff Details consult our Call Centre No. 1500 or visit www.calcuttatelephones.com

Register in www.calcuttatelephones.com • Get bill (cell-one / b-fone / W.L.L) by e-mail and view in website.

# भारत संचार निगम लिमिटेड

(भारत सरकार का एक उद्यम)  
कलकत्ता टेलिफोन्स



# BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)  
CALCUTTA TELEPHONES

POSTAGE PRE-PAID  
CPWG Letter No. PCH20-07/11/10-001-100-001-100-001-100-001

Service Tax Registration No.  
Telephone / Calcutta/Calcutta/Telephone, STD No. - AA805596308

Bill Month : **September, 2008**

Plan : **GENERAL**

Page : **1 of 1**

STATE URBAN DEVELOPMENT  
AGENCY  
HC BLOCK SALT LAKE CITY  
ILGUS BHAVAN  
SEC:III, BL-HC  
I B MKT BDN  
PIN : 700106 RefNo: 2334-02878

**BILL MAIL SERVICE**

FOR MORE VALUE OF YOUR MONEY  
OPT FOR THESE PLANS

Particulars	Economy	Special	Special Plus	Super	Premium
Fixed monthly charges	Rs.300	Rs.425	Rs.975	Rs.1450	Rs.2500
Free Calls (MCU)	225	400	1000	1500	3000
Unit Rate (Beyond Free calls)	Rs.1.2	Rs.1.10	Rs.1.00	Rs.0.90	Rs.0.80

STD RATE SLASHED BY 50%

Telephone No.	<b>2334-7806</b>
Customer ID	1009000007019
Installation Date - PSTN	01-08-2007
Installation Date - DIAS/BB	
(Code) (Class) (L/S/G) (Cat)	(31) 0 0 (5)
Bill Period	Jul08-Aug08
Due Date	<b>24-09-2008</b>
Net Amount Payable	<b>3630.00</b>

OPENING MR DATA		CLOSING MR DATA		METERED UNITS	TKT. UNITS	CR. UNITS	FREE UNITS	CHARGEABLE UNITS
DATE	READING	DATE	READING					
30-06-08	000014119	31-07-08	000015800	1681	0	0	50	1631
31-07-08	000015800	31-08-08	000017090	1290	0	0	50	1240

CALL CHARGES .

2871.00

RATES : 1.00 1.20  
CALLS : 1631 1240

NET AMOUNT PAYABLE IN THIS BILL  
FIXED CHARGE 01-07-08 To 31-08-08  
SERVICE-TAX @12 % (W.E.F. 18-APR-2006)  
EDUCATIONAL CESS 2% OF ST 04-09-08  
SECONDARY AND HIGHER EDU CESS 04-09-08



*passed for payment of Rs. 3630 (Rupees three thousand six hundred thirty) only to be debited towards Community Based Primary Health Centre Services.*

Surcharge of Rs. 100.00 will be levied in next bill if not paid by 24-09-08  
The Telephone is liable for disconnection if not paid within due date.

**Notice for Disconnection:**

The Telephone service is liable to be withdrawn if the bill is not paid within 21 days from the date of issue. The incoming facility will however continue till a further period of 15 days. This is without prejudice to taking any action that might be taken for disconnection of the services for non-payment in time.

State Urban Development Agency

(T. K. GHOSH)  
Sr. AOTR / Genl.  
8, Hare St. Kol-1  
31-08-08

LAST PAYMENT DETAIL				OUTSTANDING AS ON : (FOR LAST 18 MONTHS ONLY; NOT INCLUDED IN THIS BILL)	
AMOUNT	BILL DATE	RECEIVED ON	TOTAL O/S	LAST BILL OUTSTANDING	
				AMOUNT	BILL DATE
3657.00	04-07-2008	24-07-2008	0.00	0.00	

The song RINGS...  
PRBT

Dial - 12555 and enjoy movie songs, Cricket contest, News, Bhakti Gill etc. Call charge Rs. 1.20 per 30 sec.  
Dial 18003450001 for registration of PRBT in b-fone of EWSD exchanges. Dial 164 to know your exchange type.  
Monthly fixed charge Rs. 30/- & pulse rate 20 sec. Selects songs dial -2266.

**ONLY A FEW CARE FOR THEIR CUSTOMERS**

BSNL introduces **FREE PERSONAL ACCIDENT INSURANCE COVERAGE** of Rs. 50,000/- for Land Line / WLL / CellOne Postpaid customers (Except Government / PSU / Corporate / NGO connections) effective from 14/01/2008 to 13/01/2009  
Contact Name of Nodal Officer : Tarun Kr. Ghosh | Designation : Sr. AO/TRG-I, Address : 8, Hare Street, 3rd floor, Kolkata-700001

For details & claims call Toll Free helpline 1800-22-5858 of M/s Bajaj Allianz | \*Conditions apply

000001 23/09/08 12-04 0206 01  
3347806 03670.00

Help children in need of care and protection - Dial 1098 to 'Child Line'

JOIN ECS AND ENJOY 1% DISCOUNT-DIAL 2248-0066



# BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

## CALCUTTA TELEPHONES

### ADDRESS YOUR GRIEVANCES TO

**Public Relation Officer - Nodal Officer (Public Grievances)**  
**Alipore**, Ph. : 24488558, Fax : 24466349 | **Bidhannagar**, Ph. : 23586565, Fax : 23213243  
**Barrackpore**, Ph. : 25926565, Fax : 25920222 | **City**, Ph. : 22151256, Fax : 22151193  
**Central**, Ph. : 22482514, Fax : 22100145 | **Howrah**, Ph. : 26661820, Fax : 26667899  
**Jadavpur**, Ph. : 24216000, Fax : 24739000 | **North**, Ph. : 25552626, Fax : 25332626  
**South**, Ph. : 24401954, Fax : 24603477 | **Srerampore**, Ph. : 26623300, Fax : 26520815

#### For following types of grievances :

- b\_fone fault not cleared within 24 hours
- Broad Band Service not available
- Delayed New Connections / Shifting
- Delay in Restoration of Lines

If the grievance is not solved within 15 days,  
 please contact District Officer (Consumer Affairs)  
 Ph. : 22304444, Fax : 22482010

### IMPORTANT INFORMATION REGARDING BILL PAYMENT

- ✓ All Cash Collection Centres of BSNL, Calcutta Telephones will remain open from Monday to Saturday from 10 AM to 2:30 PM except Public Holidays.
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- ✓ Please draw the Cheque / DD in favour of :
  - "Accounts Officer, BSNL, Calcutta Telephones, Calcutta" for payments made in Cash Collection Centres/ Customer Service Centres of BSNL / Authorised Banks / Drop Boxes / CTO/DTOs.
  - "Postmaster of the Post Offices" for payment made in Post Offices.
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### To help proper delivery of your bill

Please check your billing address and PIN Code regularly and inform the Accounts Officer (TR) of your area for any change  
**Rate of Service Tax is leviable @ 12.36% (Including Education Cess) with effect from 11-05-2007.**  
 For ECS Payment, customer's BANK ACCOUNT will be debited on due date.

ISDN subscribers are advised to pay their bills only in BSNL counters

### We Strive to Save your time; The following are choices of making payment

Zones	North	East	Central	West	South
Calcutta Telephones Own Collection Centres	Bhupen Bose Ave • Dum Dum • Bhatpara • Barrackpore • Kalyani • Manicktala • Madhyamgram • Panihati & Cheques at various Customer Service Centres	Salt Lake & Cheques at various Customer Service Centres	Hare St & Cheques at various Customer Service Centres	ChandanNagar • Shibpur • Satyabala • Srerampur • Uttarpara & Cheques at various Customer Service Centres	Alipur (Judges Court Rd) • Ballygunge Place • Behala (Exch) • Jadavpur (Exch) • Joka Exchange & Cheques at Various Customer Service Centres

### Other Authorised Collection Centres: Above 500 collection centres + 160 drop boxes - additions made every month.

Telegraph Offices	Barrackpore • Barasat • Nager Bazar	Baguihati • Bidhan Nagar	CTO [BBDBag] (Both Cash & Cheque) • Park St	Bandel • ChandanNagar • Howrah • Srerampore	Alipur • Behala • Jadavpur • Netaji Nagar • ITO • RB Avenue
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PNB			Brabourne Road		
Central Bank			Dharamtalla, 68 Lenin Sarani		
INDUSIND Bank			Burrabazar • Lyons Range • Park St		Gariahat

11, Bhupen Bose Avenue, Kol - 4

Save your queuing time.

40 Branches All over Kolkata; Please contact Citi Bank

Internet Kisoks & STD-PCO Booths	Sc. College, Rajabazar • Madhyamgram & Authorised STD-PCOs	Authorised STD-PCOs	Authorised STD-PCOs	Authorised STD-PCOs	Manton, Behala & Authorised STD-PCOs
Visit www.calcuttatelephones.com for list					

Easy Bill Limited Please Dial toll free no. 1800-11-7575 or visit www.calcuttatelephones.com for list • We are reaching nearer

Hiltake Electronics (P) Ltd. By cash & cheque - P-17, Mission Row Extension, Kolkata - 700013

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Call Centre Number **SAMPARK** or Visit www.kolkata.bsnl.co.in | Broad Band Call Centre Number : 1800-424-1600

# भारत संचार निगम लिमिटेड

(भारत सरकार का एक उद्यम)

## कलकत्ता टेलिफोन्स



# BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

## CALCUTTA TELEPHONES

POSTAGE PRE-PAID

Service Tax Registration No.

Bill Month : July 2008

Plan : GENERAL

Page : 1 of 1

STATE URBAN DEVELOPMENT  
AGENCY  
HC BLOCK SALT LAKE CITY  
ILGUS BHAVAN  
SEC:III, BL-HC  
I B MKT BDN  
PIN : 700106 RefNo: 2334-02981

FOR MORE VALUE OF YOUR MONEY  
OPT FOR THESE PLANS

Particulars	Economy	Special	Special Plus	Super	Premium
Fixed monthly charges	Rs.300	Rs.425	Rs.975	Rs.1450	Rs.2450
Free Calls (MCM)	225	400	1000	1500	3000
Unit Rate (beyond free calls)	Rs.1.2	Rs.1.10	Rs.1.00	Rs.0.90	Rs.0.80

STD RATE SLASHED BY 50%

Telephone No.	2334-7805
Customer ID	1003000007016
Installation Date - PSTN	01-08-2007
Installation Date - DIAS/BB	
(Code) (Class) (USG) (Cat)	(31) 0 0 (5)
Bill Period	May08-Jun08
Due Date	24-07-2008
Net Amount Payable	3657.00

BILL MAIL SERVICE

OPENING MR DATA		CLOSING MR DATA		METERED UNITS	TKT. UNITS	CR. UNITS	FREE UNITS	CHARGEABLE UNITS
DATE	READING	DATE	READING					
30-04-08	000011124	31-05-08	000012830	1706	0	0	50	1656
31-05-08	000012830	30-06-08	000014119	1239	0	0	50	1239

CALL CHARGES :

RATES :	1.00	1.20
CALLS :	1656	1239

NET AMOUNT PAYABLE IN THIS BILL

FIXED CHARGE 01-05-08 To 30-06-08	360.00
SERVICE-TAX @12% (W.E.F. 18-APR-2006)	390.60
EDUCATIONAL CESS 2% OF ST 04-07-08	7.81
SECONDARY AND HIGHER EDU CESS 04-07-08	3.91
<b>Total</b>	<b>3657.00</b>

Passed for payment of Rs. 3657/- (Rupees Three thousand six hundred fifty seven) only to be debited towards community based Primary Health care services.



Received on 21-7-08  
21/7/08  
FO Health

Finance Officer  
State Urban Development Agency

Surcharge of Rs 100.00 will be levied in next bill if not paid by 24-07-08  
The Telephone is liable for disconnection if not paid within due date

**Notice for Disconnection:**

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(T. K. GHOSH)  
Sr. AOTR / Genl.  
8, Hare St. Kol-1

LAST PAYMENT DETAIL				OUTSTANDING AS ON : 30-06-08 (FOR LAST 18 MONTHS ONLY; NOT INCLUDED IN THIS BILL)	
AMOUNT	BILL DATE	RECEIVED ON	TOTAL O/S	LAST BILL OUTSTANDING	
				AMOUNT	BILL DATE
3257.00	04-05-2008	22-05-2008	0.00	0.00	

### ONLY A FEW CARE FOR THEIR CUSTOMERS

BSNL Introduces **WILL / CellOne** Postpaid customers (Except Government / PSU / Corporate / NGO / PCO connections) effective from 14/01/2008 to 13/01/2009  
Contact Name of Nodal Officer : Tarun Kr. Ghosh | Designation : Sr. AO/TRG-I  
Address : 8, Hare Street, 3rd floor, Kolkata - 700001

For details & claims call Toll Free helpline 1800-22-5858 of M/s Bajaj Allianz | \* Conditions apply



JOIN ECS AND ENJOY 1% DISCOUNT-DIAL 2248-0066

Help children in need of care and protection - Dial 1098 to 'Child Line'

604393 24/07/08 12-53 0106 01  
3347805 23657.00



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Calcutta Telephones Own Collection Centres	Bhupen Bose Ave • Dum Dum • Bhatpara • Barrackpore • Kalyani • Manicktala • Madhyamgram • Panihati & Cheques at various Customer Service Centres	Salt Lake & Cheques at various Customer Service Centres	Hare St & Cheques at various Customer Service Centres	ChandanNagar • Shibpur • Satyabala • Srerampur • Uttarpara & Cheques at various Customer Service Centres	Alipur (Judges Court Rd) • Ballygunge Place • Behala (Exch) • Jadavpur (Exch) • Joka Exchange & Cheques at Various Customer Service Centres

### Other Authorised Collection Centres: Above 500 collection centres + 160 drop boxes - additions made every month.

Telegraph Offices	Barrackpore • Barasat • Nager Bazar	Baghnihati • Bidhan Nagar	CTO [BBDBag] (Both Cash & Cheque) • Park St	Bandel • ChandanNagar • Howrah • Srerampore	Alipur • Behala • Jadavpur • Netaji Nagar • ITO • RB Avenue
Post Offices (Partial List)	AlamBazar • Belgachia • Bangur Avenue • Baranagar • Barasat HO • Barrackpor HO • Bhatpara HO • Kalyani SO • Madhyamgram • New Barrackpore • Panihati • Sodepur	BidhanNagar • BidganNagar CC • Belighata HO • DeshbandhuNagar • Sri Bhumi • Kendriya Vihar	Bowbazar • Burrabazar • Calcutta GPO • Chittaranjan Ave • Circus Ave • Entally • Esplanade • Sealdah SO • Telephone Bhavan	Andul Mouri • Bhadrakali ChandanNagar • Chinsura HO • Howrah HO • Salkia HO • Srerampore SO • Shibpur • Tribeni • Uluberia • Uttarpara	Baraipur HO • Budge Budge • Garden Reach • Kasba • Pamashree Pally • Regent Park • Regent Estate • Tollygunge
PNB			Brabourne Road		
Central Bank			Dharamtalla, 68 Lenin Sarani		
INDUSIND Bank			Burrabazar • Lyons Range • Park St		Gariahat
ING Vysya Bank			Brabourne Rd • Burrabazar (Kalikrishna Tagore st) • Dalhousie (Hemanta Bose Sarani) • Middleton St.		RB Avenue

Automatic cheque collection kiosk	11, Bhupen Bose Avenue, Kol - 4	<b>Save your queuing time.</b>			
CITI Bank Drop Box	40 Branches All over Kolkata; Please contact Citi Bank				
Internet Kiosks & STD-PCO Booths	Sc. College, Rajabazar • Madhyamgram & Authorised STD-PCOs	Authorised STD-PCOs	Authorised STD-PCOs	Authorised STD-PCOs	Manton, Behala & Authorised STD-PCOs
	Visit <a href="http://www.calcuttatelephones.com">www.calcuttatelephones.com</a> for list				
Easy Bill Limited	Please Dial toll free no. 1800-11-7575 or visit <a href="http://www.calcuttatelephones.com">www.calcuttatelephones.com</a> for list • <b>We are reaching nearer</b>				
Hiltake Electronics (P) Ltd.	By cash & cheque - P-17, Mission Row Extension, Kolkata - 700013				

### ADDRESS YOUR BILLING COMPLAINTS TO:

#### Chief Accounts Officer (TR)

Alipore, Ph. : 24485776, Fax : 24486128 | Bidhannagar, Ph. : 23218400, Fax : 23584849 | Barrackpore, Ph. : 25924466, Fax : 25927752 | City, Ph. : 22155757, Fax : 22155358  
 Central, Ph. : 22484973, Fax : 22305161 | Howrah, Ph. : 26556070, Fax : 26769100 | Jadavpur, Ph. : 24214001, Fax : 24214444 | North, Ph. : 25338442, Fax : 23522560  
 South, Ph. : 24600640, Fax : 24600641 | Srerampore, Ph. : 26521811, Fax : 26524080

Call Centre Number **SAMPARK** or Visit [www.kolkata.bsnl.co.in](http://www.kolkata.bsnl.co.in) | Broad Band Call Centre Number : 1800-424-1600

# भारत संचार निगम लिमिटेड

(भारत सरकार का एक उद्यम)

## कलकत्ता टेलिफोन्स



**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)  
**CALCUTTA TELEPHONES**



POSTAGE PRE-PAID Service Tax Registration No. Bill Month: **May, 2008** Plan: **GENERAL** Page: **1 of 1**

**STATE URBAN DEVELOPMENT AGENCY**  
HC BLOCK SALT LAKE CITY  
ILGUS BHAVAN  
SEC:III, BL-HC  
I B MKT BDN  
PIN : 700106 RefNo: 2334-02963



**For FREE UNLIMITED CALL**  
to BSNL mobile of Calcutta Telephones! Apply for **Plan-250\*** of Land Line. Moderate Fixed Charge of Rs. 250/- p.m.  
**Existing customers:** Please contact nearest Customer Service Centre or concerned AOTR.  
**New customers:** Please contact nearest Customer Service Centre or our Franchisees.  
\* Conditions apply

Telephone No.	2334-7805
Customer ID	1003000007019
Installation Date - PSTN	01-06-2007
Installation Date - DIAS/BB	
(Code) (Class) (USG) (Cat)	(31) 0 0 (5)
Bill Period	Mar08-Apr08
Due Date	26-05-2008
Net Amount Payable	3257.00

**BILL MAIL SERVICE**

OPENING MR DATA		CLOSING MR DATA		METERED UNITS	TKT. UNITS	CR. UNITS	FREE UNITS	CHARGEABLE UNITS
DATE	READING	DATE	READING					
29-02-08	000008485	31-03-08	000009606	1121	0	0	50	1071
31-03-08	000009606	30-04-08	000011124	1518	0	0	50	1468

CALL CHARGES : 2539.00

RATES : 1.00 1.20  
CALLS : 1071 1468

NET AMOUNT PAYABLE IN THIS BILL		
FIXED CHARGE 01-03-08 To 30-04-08		3257.00
SERVICE-TAX @12% (W.E.F. 18-APR-2006)		360.00
EDUCATIONAL CESS 2% OF ST 04-05-08		347.88
SECONDARY AND HIGHER EDU CESS 04-05-08		6.96
		3.48



*Passed for payment of Rs. 3257/- (Three thousand two hundred fifty seven rupees) to be debited towards CPAPCS.*

Finance Officer  
State Urban Development Agency

Surcharge of Rs 70.00 will be levied in next bill if not paid by 26-05-08  
The Telephone is liable for disconnection if not paid within due date

**Notice for Disconnection:**

The Telephone service is liable to be withdrawn if the bill is not paid within 21 days from the date of issue. The incoming facility will however continue till a further period of 15 days. This is without prejudice to taking any action that might be taken for disconnection of the services for non-payment in time.

(T. K. GHOSH)  
Sr. AOTR / Genl.  
8, Hare St. Kol-1

LAST PAYMENT DETAIL			OUTSTANDING AS ON : 30-04-08 (FOR LAST 18 MONTHS ONLY; NOT INCLUDED IN THIS BILL)		
AMOUNT	BILL DATE	RECEIVED ON	TOTAL O/S	LAST BILL OUTSTANDING	
				AMOUNT	BILL DATE
2667.00	04-03-2008	27-03-2008	0.00	0.00	

**ONLY A FEW CARE FOR THEIR CUSTOMERS**



BSNL Introduces **FREE** ~~of Rs. 50,000/-~~ for Land Line / WLL / CellOne Postpaid customers (Except Government / PSU / Corporate / NGO / PCO connections) effective from 14/01/2008 to 13/01/2009  
Contact Name of Nodal Officer : Tarun Kr. Ghosh | Designation : Sr. AO/TRG-I  
Address : 8, Hare Street, 3rd floor, Kolkata - 700001

For details & claims call Toll Free helpline 1800-22-5858 of M/s Bajaj Allianz | \* Conditions apply

JOIN ECS AND ENJOY 1% DISCOUNT-DIAL 2248-0066

Help children in need of care and protection - Dial 1098 to 'Child Line'



# BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

## CALCUTTA TELEPHONES

### ADDRESS YOUR GRIEVANCES TO

**Public Relation Officer - Nodal Officer (Public Grievances)**  
**Alipore**, Ph. : 24488558, Fax : 24466349 | **Bidhannagar**, Ph. : 23586565, Fax : 23213243  
**Barrackpore**, Ph. : 25926565, Fax : 25920222 | **City**, Ph. : 22151256, Fax : 22151193  
**Central**, Ph. : 22482514, Fax : 22100145 | **Howrah**, Ph. : 26661820, Fax : 26667899  
**Jadavpur**, Ph. : 24216000, Fax : 24739000 | **North**, Ph. : 25552626, Fax : 25332626  
**South**, Ph. : 24401954, Fax : 24603477 | **Srerampore**, Ph. : 26623300, Fax : 26520815

#### For following types of grievances :

- b\_fone fault not cleared within 24 hours
- Broad Band Service not available
- Delayed New Connections / Shifting • Delay in Restoration of Lines

If the grievance is not solved within 15 days,  
 please contact District Officer (Consumer Affairs)  
 Ph. : 22304444, Fax : 22482010

### IMPORTANT INFORMATION REGARDING BILL PAYMENT

- ✓ All Cash Collection Centres of BSNL, Calcutta Telephones will remain open from Monday to Saturday from 10 AM to 2:30 PM except Public Holidays.
- ✓ Payment of bill amount exceeding Rs.2000/- will be accepted by Cheque/DD only by Cash Collection Centres of BSNL.
- ✓ Post dated and outstation cheque are NOT accepted.
- ✓ Payment by Cheque is received upto due date only.
- ✓ Please draw the Cheque / DD in favour of :
  - "Accounts Officer, BSNL, Calcutta Telephones, Calcutta" for payments made in Cash Collection Centres/Customer Service Centres of BSNL / Authorised Banks / Drop Boxes / CTO/DTOs.
  - "Postmaster of the Post Offices" for payment made in Post Offices.
- ✓ Counterfoil portion of the bill should be attached with the Cheque / DD.
- ✓ Banks/Post Offices/Telegraph Offices are not authorized to collect payment after due date.
- ✓ Payment after due date is accepted only in the Cash Collection Centres of BSNL.

### To help proper delivery of your bill

Please check your billing address and PIN Code regularly and inform the Accounts Officer (TR) of your area for any change  
**Rate of Service Tax is leviable @ 12.36% (Including Education Cess) with effect from 11-05-2007.**  
 For ECS Payment, customer's BANK ACCOUNT will be debited on due date.

**ISDN subscribers are advised to pay their bills only in BSNL counters**

We Strive to Save your time; The following are choices of making payment

Zones	North	East	Central	West	South
Calcutta Telephones Own Collection Centres	Bhupen Bose Ave • Dum Dum • Bhatpara • Barrackpore • Kalyani • Manicktala • Madhyamgram • Panihati & Cheques at various Customer Service Centres	Salt Lake & Cheques at various Customer Service Centres	Hare St & Cheques at various Customer Service Centres	ChandanNagar • Shibpur • Satyabala • Srerampur • Uttarpara & Cheques at various Customer Service Centres	Alipur (Judges Court Rd) • Ballygunge Place • Behala (Exch) • Jadavpur (Exch) • Joka Exchange & Cheques at Various Customer Service Centres

**Other Authorised Collection Centres:** Above 500 collection centre + 150 drop boxes additions made every month.

Telegraph Offices	Barrackpore • Barasat • Nager Bazar	Baguihati • Bidhan Nagar	CTO [BBD/Bag] (Both Cash & Cheque) • Park St	Bandel • ChandanNagar • Howrah • Srerampore	Alipur • Behala • Jadavpur • Netaji Nagar • ITO • RB Avenue
Post Offices (Partial List)	AlamBazar • Belgachia • Bangur Avenue • Baranagar • Barasat HO • Barrackpor HO • Bhatpara HO • Kalyani SO • Madhyamgram • New Barrackpore • Panihati • Sodepur	BidhanNagar • BidganNagar CC • Belighata HO • DeshbandhuNagar • Sri Bhumi • Kendriya Vihar	Bowbazar • Burrabazar • Calcutta GPO • Chittaranjan Ave • Circus Ave • Entally • Esplanade • Sealdah SO • Telephone Bhavan	Andul Mouri • Bhadrakali ChandanNagar • Chinsura HO • Howrah HO • Salkia HO • Srerampore SO • Shibpur • Tribeni • Uluberia • Uttarpara	Baruipur HO • Budge Budge • Garden Reach • Kasba • Parnashree Pally • Regent Park • Regent Estate • Tollygunge
PNB			Brabourne Road		
Central Bank			Dharamtalla, 68 Lenin Sarani		
INDUSIND Bank			Burrabazar • Lyons Range • Park St		Gariahat
ING Vysya Bank			Brabourne Rd • Burrabazar (Kalikrishna Tagore st) • Dalhouse (Hemanta Bose Sarani) • Middleton St.		RB Avenue
CITI Bank Drop Box	40 Branches All over Kolkata; Please contact Citi Bank				
Internet Kisoks & STD-PCO Booths	Sc. College, Rajabazar • Madhyamgram & Authorised STD-PCOs	Authorised STD-PCOs	Authorised STD-PCOs	Authorised STD-PCOs	Manton, Behala & Authorised STD-PCOs
Visit <a href="http://www.calcuttatelephones.com">www.calcuttatelephones.com</a> for list					
Easy Bill Limited	Please Dial toll free no. 1800-11-7575 or visit <a href="http://www.calcuttatelephones.com">www.calcuttatelephones.com</a> for list • We are reaching nearer				
Hiltake Electronics (P) Ltd.	By cash & cheque - P-17, Mission Row Extension, Kolkata - 700013				

### ADDRESS YOUR BILLING COMPLAINTS TO:

**Chief Accounts Officer (TR)**  
**Alipore**, Ph. : 24485776, Fax : 24486128 | **Bidhannagar**, Ph. : 23218400, Fax : 23584849 | **Barrackpore**, Ph. : 25924466, Fax : 25927752 | **City**, Ph. : 22155757, Fax : 22155358  
**Central**, Ph. : 22484973, Fax : 22305161 | **Howrah**, Ph. : 26556070, Fax : 26769100 | **Jadavpur**, Ph. : 24214001, Fax : 24214444 | **North**, Ph. : 25338442, Fax : 23522560  
**South**, Ph. : 24600640, Fax : 24600641 | **Srerampore**, Ph. : 26521811, Fax : 26524080

Call Centre Number **SAMPARK** or Visit [www.kolkata.bsnl.co.in](http://www.kolkata.bsnl.co.in) | Broad Band Call Centre Number : 1800-424-1600



POSTAGE PRE-PAID

Service Tax Registration No.

Bill Month : March 2008

Plan : GENERAL

Page : 1 of 1

STATE URBAN DEVELOPMENT  
AGENCY  
HC BLOCK SALT LAKE CITY  
ILGUS BHAVAN  
SEC:III, BL-HC  
I B MKT BDN  
PIN : 700106 RefNo: 2334-02973

BILL MAIL SERVICE

**Apply for TRICON & save upto 50% in your Landline + Mobile + Internet charges**  
For details contact our Customer Service Centres / Franchisees \* Conditions apply

Telephone No.	2334-7805
Customer ID	10030000701
Installation Date - PSTN	01-08-2007
Installation Date - DIAS/BB	
(Code) (Class) (USG) (Cat)	(31) 0 0 (5)
Bill Period	Jan08-Feb08
Due Date	24-03-2008
Net Amount Payable	2667.00

OPENING MR DATA		CLOSING MR DATA		METERED UNITS	TKT. UNITS	CR. UNITS	FREE UNITS	CHARGEABLE UNITS
DATE	READING	DATE	READING					
31-12-07	000006371	31-01-08	000007416	1045	0	0	0	995
31-01-08	000007416	29-02-08	000008485	1069	0	0	0	1019

CALL CHARGES :

RATES : 1.00 1.20  
CALLS : 995 1019

NET AMOUNT PAYABLE IN THIS BILL  
FIXED CHARGE 01-01-08 To 29-02-08  
SERVICE-TAX @12% (W.E.F. 18-APR-2006)  
EDUCATIONAL CESS 2% OF ST 04-03-08  
SECONDARY AND HIGHER EDU CESS 04-03-08

2667.00  
360.00  
284.88  
5.70  
2.85

Passed for payment of Rs. 2667/- only to be debited towards CBPHCS (MD. MASOOD ADAM)

Surcharge of Rs 70.00 will be levied in next bill if not paid by 24-03-08  
The Telephone is liable for disconnection if not paid within due date

Notice for Disconnection:

The Telephone service is liable to be withdrawn if the bill is not paid within 21 days from the date of issue. The incoming facility will however continue till a further period of 15 days. This is without prejudice to taking any action that might be taken for disconnection of the services for non-payment in time.

(T. K. GHOSH)  
Sr. AOTR / Genl.  
8, Hare St. Kol-1

LAST PAYMENT DETAIL			OUTSTANDING AS ON : 29-02-08 (FOR LAST 18 MONTHS ONLY; NOT INCLUDED IN THIS BILL)	
AMOUNT	BILL DATE	RECEIVED ON	TOTAL O/S	LAST BILL OUTSTANDING
				AMOUNT BILL DATE
2527.00	04-01-2008	17-01-2008	0.00	0.00

**ONLY A FEW CARE FOR THEIR CUSTOMERS**

BSNL Introduces **FREE PERSONAL ACCIDENT INSURANCE COVERAGE\*** of Rs. 50,000/- for Land Line / WLL / CellOne Postpaid customers (Except Government / PSU / Corporate / NGO / PCO connections) effective from 14/01/2008 to 13/01/2009

For details & claims call Toll Free helpline 1800-42-5858 of M/s Bajaj Allianz | \* Conditions apply

Do not Stamp / Deface BARCODE below



334780580403080002667240308011

Tel No: 2334-7805 Chk. Dgt. : 8 Bill dt: 04-03-08 Bill Type: 01 A/C Hd: 1

Due Date	Net Amount Payable
24-03-2008	2667.00

24-03-2008

2667.00

BHARAT SANCHAR NIGAM LIMITED  
(A Govt. of India Enterprise)  
CALCUTTA TELEPHONES

In Case of Cheque Payment  
Please write Name (in Block Letters),  
Telephone No., Bill Date and  
Amount on the reverse of the cheque.

PLEASE SEE OVERLEAF

A3S009663 3347805 04-03-08 8 Jan08-Feb08 24-03-2008 2667.00

Help children in need of care and protection - Dial 1098 to Child Line

JOIN ECS AND ENJOY 1% DISCOUNT-DIAL 2242-1933

**भारत संचार निगम लिमिटेड**  
(भारत सरकार का एक उद्यम)  
**कलकत्ता टेलिफोन्स**



**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)  
**CALCUTTA TELEPHONES**

POSTAGE PRE-PAID  
P. CPMG Letter No. BSC/03-03/11/Calcutta-Telephons-Reg-Date 21-12-07

Service Tax Registration No.  
\*Telephons / Calcutta-2/Calcutta-Telephons- PAN: AADG 86979G

Bill Month : **January 2008**

Plan : **GENERAL**

Page : **1 of 1**

STATE URBAN DEVELOPMENT  
AGENCY  
HC BLOCK SALT LAKE CITY  
ILGUS BHAVAN  
SEC:III, BL-HC  
I B MKT BDN  
PIN : 700106

RefNo: 2334-03053

**BILL MAIL SERVICE**

**AN UNPARALLEL OFFER**

**For B-Fone Customers**

- Opt for CellOne post paid • CellOne comes FREE of Fixed monthly charges
- Calls from New CellOne to existing Land-Line FREE • Other calls and roaming charges as per Plan 100

**MANIK JOD +**

\*Conditions Apply

Telephone No.	<b>2334-7805</b>
Customer ID	100300007019
Installation Date - PSTN	01-06-2007
Installation Date - DIAS/BB	
(Code) (Class) (USG) (Cat)	(31) (0) (5)
Bill Period	Nov07-Dec07
Due Date	<b>24-01-2008</b>
Net Amount Payable	<b>2527.00</b>

OPENING MR DATA		CLOSING MR DATA		METERED UNITS	TKT. UNITS	CR. UNITS	FREE UNITS	CHARGEABLE UNITS
DATE	READING	DATE	READING					
31-10-07	000004382	30-11-07	000005633	1251	0	0	50	1201
30-11-07	000005633	31-12-07	000006371	738	0	0	50	688

CALL CHARGES :

1889.00

RATES : 1.00 1.20  
CALLS : 1201 688

NET AMOUNT PAYABLE IN THIS BILL

2527.00

FIXED CHARGE 01-11-07 To 31-12-07

360.00

SERVICE-TAX @12% (W.E.F. 18-APR-2006)

269.88

EDUCATIONAL CESS 2% OF ST 04-01-08

5.40

SECONDARY AND HIGHER EDU CESS 04-01-08

2.70



*Passed for payment of Rs. 2527/- [Rupees two thousand five hundred and twenty-seven] only to be debited from account of BSC/HCS*

Finance Officer

Surcharge of Rs 70.00 will be levied in next bill if not paid by 24-01-08  
The Telephone is liable for disconnection if not paid within due date

(T. K. GHOSH)  
Sr. AOTR / Genl.  
8, Hare St. Kol-1

**Avail VOLUNTARY DEPOSIT SCHEME (VDS) & EARN 9% simple interest per annum**

The Service is liable to be withdrawn if not paid within due date.

LAST PAYMENT DETAIL			OUTSTANDING AS ON ( 31-12-07 ) (FOR LAST 18 MONTHS ONLY; NOT INCLUDED IN THIS BILL)	
AMOUNT	BILL DATE	RECEIVED ON	LAST BILL OUTSTANDING	
			AMOUNT	BILL DATE
2207.00	04-11-2007	22-11-2007	0.00	0.00

**Apply for TRICON & save upto 50% in your Landline + Mobile + Internet charges**

BSNL, CALCUTTA TELEPHONES PRESENTS TRICON POSTPAID MOBILE  
You can choose from the plans TRICON 1,000, TRICON 2,000 and TRICON 5,000 & get rebate\* on B-Fone and Data One upto Rs. 2175/-

For details contact our Customer Service Centres / Franchisees | \* Conditions apply



99924 17/01/08 13-12 0106  
347805 02527.00

Help children in need of care and protection - Dial 1098 to 'Child Line'



# BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

## CALCUTTA TELEPHONES

For Tariff Details consult our Call Centre No. 1500 or Visit www.calcuttatelephones.com

### ADDRESS YOUR GRIEVANCES TO

**Public Relation Officer - Nodal Officer (Public Grievances)**  
 Alipore, Ph. : 24488558, Fax : 24466349 | Bidhannagar, Ph. : 23586565, Fax : 23213243  
 Barrackpore, Ph. : 25926565, Fax : 25920222 | City, Ph. : 22151256, Fax : 22151193  
 Central, Ph. : 22482514, Fax : 22100145 | Howrah, Ph. : 26661820, Fax : 26667899  
 Jadavpur, Ph. : 24216000, Fax : 24739000 | North, Ph. : 25552626, Fax : 25332626  
 South, Ph. : 24401954, Fax : 24603477 | Srerampore, Ph. : 26623300, Fax : 26520815

#### For following types of grievances :

- b\_fone fault not cleared within 24 hours
- Broad Band Service not available
- Delayed New Connections / Shifting • Delay in Restoration of Lines

If the grievance is not solved within 15 days,  
 please contact District Officer (Consumer Affairs)  
 Ph. : 22304444, Fax : 22482010

### IMPORTANT INFORMATION REGARDING BILL PAYMENT

- ✓ All Cash Collection Centres of BSNL, Calcutta Telephones will remain open from Monday to Saturday from 10 AM to 2:30 PM except Public Holidays.
- ✓ Payment of bill, amount exceeding Rs.2000/- will be accepted by Cheque/DD only by Cash Collection Centres of BSNL.
- ✓ **Post dated and outstation cheque** are NOT accepted.
- ✓ **Payment by Cheque** is received upto due date only.
- ✓ **Please draw the Cheque / DD in favour of :**
  - "Accounts Officer, BSNL, Calcutta Telephones, Calcutta" for payments made in Cash Collection Centres/Customer Service Centres of BSNL / Authorised Banks / Drop Boxes / CTO/DTOs.
  - "Postmaster of the Post Offices" for payment made in Post Offices.
- ✓ Counterfoil portion of the bill should be attached with the Cheque / DD.
- ✓ Banks/Post Offices/Telegraph Offices are not authorized to collect payment after due date.
- ✓ **Payment after due date is accepted only in the Cash Collection Centres of BSNL.**

### To help proper delivery of your bill

Please check your billing address and PIN Code regularly and inform the Accounts Officer (TR) of your area for any change  
**Rate of Service Tax is leviable @ 12.36% (Including Education Cess) with effect from 11-05-2007.**  
**For ECS Payment, customer's BANK ACCOUNT will be debited on due date.**

**ISDN subscribers are advised to pay their bills only in BSNL counters**

We Strive to Save your time; The following are choices of making payment

Zones	North	East	Central	West	South
Calcutta Telephones Own Collection Centres	Bhupen Bose Ave • Dum Dum • Bhatpara • Barrackpore • Kalyani • Manicktala • Madhyamgram • Panihati & Cheques at various Customer Service Centres	Salt Lake & Cheques at various Customer Service Centres	Hare St & Cheques at various Customer Service Centres	ChandanNagar • Shibpur • Satyabala • Srerampur • Uttarpara & Cheques at various Customer Service Centres	Alipur (Judges Court Rd) • Ballygunge Place • Behala (Exch) • Jadavpur (Exch) • Joka Exchange & Cheques at Various Customer Service Centres

**Other Authorised Collection Centres:** Above 500 collection centre + 150 drop boxes additions made every month.

Telegraph Offices	Barrackpore • Barasat • Nager Bazar	Baguihati • Bidhan Nagar	CTO [BBDBag] (Both Cash & Cheque) • Park St	Bandel • ChandanNagar • Howrah • Srerampore	Alipur • Behala • Jadavpur • Netaji Nagar • ITO • RB Avenue
Post Offices (Partial List)	AlamBazar • Belgachia • Bangur Avenue • Baranagar • Barasat HO • Barrackpor HO • Bhatpara HO • Kalyani SO • Madhyamgram • New Barrackpore • Panihati • Sodepur	BidhanNagar • BidganNagar CC • Belighata HO • DeshbandhuNagar • Sri Bhumi • Kendriya Vihar	Bowbazar • Burrabazar • Calcutta GPO • Chittaranjan Ave • Circus Ave • Entally • Esplanade • Sealdah SO • Telephone Bhavan	Andul Mouri • Bhadrakali ChandanNagar • Chinsura HO • Howrah HO • Salkia HO • Srerampore SO • Shibpur • Tribeni • Uluberia • Uttarpara	Baruipur HO • Budge Budge • Garden Reach • Kasba • Parnashree Pally • Regent Park • Regent Estate • Tollygunge
UCO Bank	Kanchrapara • Dum Dum • Maniktala • Madhyamgram • Panihati	Kankurgachi	Lala Lajpat Rai Sarani • New Market	Bandel • Chinsura • Hindmotor • Howrah	Behala • Sarat Bose Rd
UTI Bank (Cheque Only)	Airport (Hotel Ashoke) • Barasat (Nabapally) • Barrackpore (Disha Eye Hosp) • Dunlop • DumDum • Lake Town • Madhyamgram • Panihati • Shyambazar	Baguihati • CIT Road • Kankurgachi • Salt Lake - BD20 • Salt Lake - EZCC • Salt Lake - Electronics Complex	Dalhousie Sq • Kolkata Main • Burabazar	ChandanNagar (united NH Co-op Society) • Chinsurah • Dankuni • Howrah • Konnagar • Rishra • Srerampore	Arntala Branch • Baruipur • Behala • Golpark • Garia • New Alipore • Maheshkala • Prince Anwar Shah Rd • RB Avenue • Tollygunge
PNB			Brabourne Road		
Central Bank			Dharamtalla, 68 Lenin Sarani		
INDUSIND Bank			Burrabazar • Lyons Range • Park St		Gariahat
ING Vysya Bank			Brabourne Rd • Burrabazar (Kalikrishna Tagore st) • Dalhousie (Hemanta Bose Sarani) • Middleton St.		RB Avenue
CITI Bank Drop Box	40 Branches All over Kolkata; Please contact Citi Bank				
Internet Kisoks & STD-PCO Booths	Sc. College, Rajabazar • Madhyamgram & Authorised STD-PCOs	Authorised STD-PCOs	Authorised STD-PCOs	Authorised STD-PCOs	Manton, Behala & Authorised STD-PCOs
	Visit www.calcuttatelephones.com for list				
Easy Bill Limited	Please Dial toll free no. 1800-11-7575 or visit www.calcuttatelephones.com for list • We are reaching nearer				
Grameen Sanchar Society	Shops and PCOs displaying the sign of 'Grameen Sanchar Society'				

### ADDRESS YOUR BILLING COMPLAINTS TO:

#### Chief Accounts Officer (TR)

Alipore, Ph. : 24485776, Fax : 24486128 | Bidhannagar, Ph. : 23218400, Fax : 23584849 | Barrackpore, Ph. : 25924466, Fax : 25927752 | City, Ph. : 22155757, Fax : 22155358  
 Central, Ph. : 22484973, Fax : 22305161 | Howrah, Ph. : 26556070, Fax : 26769100 | Jadavpur, Ph. : 24214001, Fax : 24214444 | North, Ph. : 25338442, Fax : 23522560  
 South, Ph. : 24600640, Fax : 24600641 | Srerampore, Ph. : 26521811, Fax : 26524080

Call Centre Number **SAMPARK** or Visit [www.kolkata.bsnl.co.in](http://www.kolkata.bsnl.co.in) | Broad Band Call Centre Number : 1800-424-1600

Register in www.calcuttatelephones.com • Get bill (cell-one / b-fone / WLL) by e-mail and view in website.

**भारत संचार निगम लिमिटेड**  
(भारत सरकार का एक उद्यम)  
**कलकत्ता टेलिफोन्स**



**BHARAT SANCHAR NIGAM LIMITED**  
(A Govt. of India Enterprise)  
**CALCUTTA TELEPHONES**

POSTAGE PRE-PAID Service Tax Registration No. Telephone / Calcutta City Telephone No. / AMC 20576

Bill Month : **November, 2007** Plan : **GENERAL** Page : **1 of 1**

STATE URBA N DEVELOPMENT  
AGENCY  
HC BLOCK SALT LAKE CITY  
ILGUS BHAVAN  
SEC:III, BL-HC  
I B MKT BDN  
PIN : 700106 RefNo: 2334-03685

**FESTIVE OFFER**  
For Limited Period

**Only 25!**  
BSNL, Calcutta Telephones offers  
**Power Card of Rs. 75**  
Call charge only **Rs. 0.25 per minute**  
for local call on own network  
Full talktime on **Rs. 500 and Rs. 1000**  
vouchers of **prepaid**

Telephone No.	<b>2334-7805</b>
Customer ID	1003000007019
Installation Date - PSTN	01-06-2007
Installation Date - DIAS/BB	
(Code) (Class) (USG) (Cat)	(31) 0 0 (5)
Bill Period	Sep07-Oct07
Due Date	<b>23-11-2007</b>
Net Amount Payable	<b>2207.00</b>

**BILL MAIL SERVICE**

OPENING MR DATA		CLOSING MR DATA		METERED UNITS	TKT. UNITS	CR. UNITS	FREE UNITS	CHARGEABLE UNITS
DATE	READING	DATE	READING					
31-08-07	000002678	30-09-07	000003533	855	0	0	50	805
30-09-07	000003533	31-10-07	000004382	849	0	0	50	799

**CALL CHARGES :**

1604.00

RATES : 1.00  
CALLS : 805  
799



**NET AMOUNT PAYABLE IN THIS BILL**

FIXED CHARGE 01-09-07 To 31-10-07	360.00
SERVICE-TAX @12 % (W.E.F. 18-APR-2006)	235.68
EDUCATIONAL CESS 2% OF ST 04-11-07	4.71
SECONDARY AND HIGHER EDU CESS 04-11-07	2.36

*Passed for Payment of Rs. 2207/-  
(Rupees Two Thousand Two Hundred  
Seven) only to be debited towards  
Community Based Primary Health care  
Services.*

Surcharge of Rs 70.00 will be levied in next bill if not paid by 23-11-07  
The Telephone is liable for disconnection if not paid within due date

Avail **VOLUNTARY DEPOSIT SCHEME (VDS) & EARN 9% simple interest per annum**

(T. K. GHOSH)  
Sr. AOTR / Genl.  
8, Hare St. Kol-1

The Service is liable to be withdrawn if not paid within due date.

LAST PAYMENT		RECEIVED ON		LAST BILL OUTSTANDING	
AMOUNT	BILL DATE	AMOUNT	BILL DATE	AMOUNT	BILL DATE
5011.00	01-09-2007	28-09-2007	0.00	0.00	



**Apply for TRICON & save upto 50%**  
in your Landline + Mobile + Internet charges

BSNL, CALUCUTTA TELEPHONES PRESENTS TRICON POSTPAID MOBILE  
You can choose from the plans TRICON 1,000, TRICON 2,000 and  
TRICON 5,000 & get rebate\* on **Landline and Data** upto **Rs. 2175/-**

For details contact our Customer Service Centres / Franchisees | \* Conditions apply

123 22/11/07 13-48 0186  
7885 22297.88

Help children in need of care and protection - Dial 1098 to 'Child Line'



# BHARAT SANCHAR NIGAM LIMITED

(A Govt. of India Enterprise)

## CALCUTTA TELEPHONES

### ADDRESS YOUR GRIEVANCES TO

#### Public Relation Officer - Nodal Officer (Public Grievances)

Alipore, Ph. : 24488558, Fax : 24466349 | Bidhannagar, Ph. : 23586565, Fax : 23213243  
Barrackpore, Ph. : 25926565, Fax : 25920222 | City, Ph. : 22151256, Fax : 22151193  
Central, Ph. : 22482514, Fax : 22100145 | Howrah, Ph. : 26661820, Fax : 26667899  
Jadavpur, Ph. : 24216000, Fax : 24739000 | North, Ph. : 25552626, Fax : 25332626  
South, Ph. : 24401954, Fax : 24603477 | Srerampore, Ph. : 26623300, Fax : 26520815

#### For following types of grievances :

- b\_fone fault not cleared within 24 hours
- Broad Band Service not available
- Delayed New Connections / Shifting • Delay in Restoration of Lines

If the grievance is not solved within 15 days,  
please contact District Officer (Consumer Affairs)  
Ph. : 22304444, Fax : 22482010

### IMPORTANT INFORMATION REGARDING BILL PAYMENT

- ✓ All Cash Collection Centres of BSNL, Calcutta Telephones will remain open from Monday to Saturday from 10 AM to 2:30 PM except Public Holidays.
- ✓ Payment of bill amount exceeding Rs.2000/- will be accepted by Cheque/DD only by Cash Collection Centres of BSNL.
- ✓ Post dated and outstation cheque are NOT accepted.
- ✓ Payment by Cheque is received upto due date only.
- ✓ Please draw the Cheque / DD in favour of :
  - "Accounts Officer, BSNL, Calcutta Telephones, Calcutta" for payments made in Cash Collection Centres/Customer Service Centres of BSNL / Authorised Banks / Drop Boxes / CTO/DTOs.
  - "Postmaster of the Post Offices" for payment made in Post Offices.
- ✓ Counterfoil portion of the bill should be attached with the Cheque / DD.
- ✓ Banks/Post Offices/Telegraph Offices are not authorized to collect payment after due date.
- ✓ Payment after due date is accepted only in the Cash Collection Centres of BSNL.

### To help proper delivery of your bill

Please check your billing address and PIN Code regularly and inform the Accounts Officer (TR) of your area for any change  
Rate of Service Tax is leviable @ 12.36% (Including Education Cess) with effect from 11-05-2007.  
For ECS Payment, customer's BANK ACCOUNT will be debited on due date.

ISDN subscribers are advised to pay their bills only in BSNL counters

We Strive to Save your time; The following are choices of making payment

Zones	North	East	Central	West	South
Calcutta Telephones Own Collection Centres	Bhupen Bose Ave • Dum Dum • Bhatpara • Barrackpore • Kalyani • Manicktala • Madhyamgram • Panihati & Cheques at various Customer Service Centres	Salt Lake & Cheques at various Customer Service Centres	Hare St & Cheques at various Customer Service Centres	ChandanNagar • Shibpur • Satyabala • Srerampur • Uttarpara & Cheques at various Customer Service Centres	Alipur (Judges Court Rd) • Ballygunge Place • Behala (Exch) • Jadavpur (Exch) • Joka Exchange & Cheques at Various Customer Service Centres

Other Authorised Collection Centres: Above 500 collection centre + 150 drop boxes additions made every month.

Telegraph Offices	Barrackpore • Barasat • Nager Bazar	Baguihati • Bidhan Nagar	CTO [BBDBag] (Both Cash & Cheque) • Park St	Bandel • ChandanNagar • Howrah • Srerampore	Alipur • Behala • Jadavpur • Netaji Nagar • ITO • RB Avenue
Post Offices (Partial List)	AlamBazar • Belgachia • Bangur Avenue • Baranagar • Barasat HO • Barrackpore HO • Bhatpara HO • Kalyani SO • Madhyamgram • New Barrackpore • Panihati • Sodepur	BidhanNagar • BidganNagar CC • Belighata HO • DeshbandhuNagar • Sri Bhumi • Kendriya Vihar	Bowbazar • Burrabazar • Calcutta GPO • Chittaranjan Ave • Circus Ave • Entally • Esplanade • Sealdah SO • Telephone Bhavan	Andul Mouri • Bhadrakali ChandanNagar • Chinsura HO • Howrah HO • Salkia HO • Srerampore SO • Shibpur • Tribeni • Uluberia • Uttarpara	Baruipur HO • Budge Budge • Garden Reach • Kasba • Pamashree Pally • Regent Park • Regent Estate • Tollygunge
UCO Bank	Kanchrapara • Dum Dum • Maniktala • Madhyamgram • Panihati	Kankurgachi	Lala Lajpat Rai Sarani • New Market	Bandel • Chinsura • Hindmotor • Howrah	Behala • Sarat Bose Rd
UTI Bank (Cheque Only)	Airport (Hotel Ashoke) • Barasat (Nabapally) • Barrackpore (Disha Eye Hosp) • Dunlop • DumDum • Lake Town • Madhyamgram • Panihati • Shyambazar	Baguihati • CIT Road • Kankurgachi • Salt Lake - BD20 • Salt Lake - EZCC • Salt Lake - Electronics Complex	Dalhousie Sq • Kolkata Main • Burabazar	ChandanNagar (united NH Co-op Society) • Chinsurah • Dankuni • Howrah • Konnagar • Rishra • Srerampore	Arntala Branch • Baruipur • Behala • Golpark • Garia • New Alipore • Maheshstala • Prince Anwar Shah Rd • RB Avenue • Tollygunge
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Internet Kisoks & STD-PCO Booths	Sc. College, Rajabazar • Madhyamgram & Authorised STD-PCOs	Authorised STD-PCOs	Authorised STD-PCOs	Authorised STD-PCOs	Manton, Behala & Authorised STD-PCOs
Easy Bill Limited	<b>BILL BHAREGA TOH UDEGA</b> WIN A FREE HOLIDAY TO SINGAPORE To locate your nearest Easy Bill Outlet, Call : 1800-11-75-75 or visit to www.calcuttatelephones.com for details. •A Programme of Easy Bill Limited • No claims / Queries will be entertained by Calcutta Telephones.				
Grameen Sanchar Society	Shops and PCOs displaying the sign of 'Grameen Sanchar Society'				

### ADDRESS YOUR BILLING COMPLAINTS TO:

#### Chief Accounts Officer (TR)

Alipore, Ph. : 24485776, Fax : 24486128 | Bidhannagar, Ph. : 23218400, Fax : 23584849 | Barrackpore, Ph. : 25924466, Fax : 25927752 | City, Ph. : 22155757, Fax : 22155358  
Central, Ph. : 22484973, Fax : 22305161 | Howrah, Ph. : 26556070, Fax : 26769100 | Jadavpur, Ph. : 24214001, Fax : 24214444 | North, Ph. : 25338442, Fax : 23522560  
South, Ph. : 24600640, Fax : 24600641 | Srerampore, Ph. : 26521811, Fax : 26524080

Call Centre Number **SAMPARK** or Visit [www.kolkata.bsnl.co.in](http://www.kolkata.bsnl.co.in) | Broad Band Call Centre Number : 1800-424-1600

For Tariff Details consult our Call Centre No. 1500 or Visit [www.calcuttatelephones.com](http://www.calcuttatelephones.com)

Register in [www.calcuttatelephones.com](http://www.calcuttatelephones.com) • Get bill (cell-one / b-fone / WLL) by e-mail and view in website.

DUPLICATE

Type 14' Bill

**BHARAT SANCHAR NIGAM LTD.**

(A Govt. of India Enterprise)

CALCUTTA TELEPHONES

**COMBINED TELEPHONE BILL**

28/9/07



ACL 92 (a) (CA)

**TIMELY PAYMENT PREVENTS COMPLICATIONS**

BSNL is entitled to disconnet the service if the bill is not paid by the due date

SUBSCRIBER'S NAME

State Welfare Development

SUBSCRIBER'S TELEPHONE NO.

2334-7805

SUBSCRIBER'S CODE CLASS USG

BILL DATE

CYCLE

1/9/07

9/07

NET AMOUNT PAYABLE IN THIS BILL

Rent (1/6/07 - 31/8/07)	- 540.00
Call ch	2530.00
Inst ch	500.00
S. Tax	441.25
S. Deposit	1000.00
	<hr/>
	5011.25

Co. In 24/9/07

Pass only  
Cov  
Hea

No **ASST. ACCOUNTS OFFICER / TR/SLB-III** and employees of Calcutta Telephone BSNL, Calcutta Telephone write name, Telephone Number, Bill date and amount of the bill in Block letters on the reverse of the cheques.

S. Chosh.

SR. ACCOUNTS OFFICER (BILLING)  
TELEPHONE REVENUE  
CALCUTTA TELEPHONES

086359 28/09/07 12-14  
1347885 05011.00

Q F

12/02



**REGISTRATION CARD CUM RECEIPT**  
**FOR NEW TELEPHONE CONNECTION & OTHERS**

Visit us at [www.calcuttatelephones.com](http://www.calcuttatelephones.com)  
SPECIAL B-FONE SCHEME FOR GOVERNMENT CONNECTION

FORM / TELE. NO. 341616

REGN NO. SLM/GG/NOR/07-08/00376

DATE 28/05/2007

NAME STATE URBAN DEVELOPMENT AGENCY

WORKING /  
INSTLN ADDRESS

HC BLOCK SALT LAKE CITY  
ILGUS BHAVAN Sec-III BIK-HC Flr-2ND  
Pin-700106

BILLING ADDRESS

HC BLOCK SALT LAKE CITY  
ILGUS BHAVAN Sec-III BIK-HC Flr-2ND  
Pin-700106

CASH SL.NO

DATE 28/05/2007

CHQ. / DD. NO.

STD FACILIT Barred

EXCH SLM

CUSTOMER NO. 0105200700283

CATEGORY NON-OYT GENERAL

PURPOSE Business

STATUS Govt.

WIRING Departmental

INSTRUMENT Departmental

AMOUNT Rs. .00

WORK ORDER NO.

DATE

PROV. TELE. NO.

INSTRUMENT Not Issued

INST. TYPE

INST. COLOUR

LJU Not Issued

DIRECTORY Not Issued

INST. NO.

WARRANTY UPTO

Normal Registration/Bonafide Docu. checked

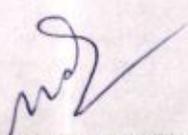
Subscriber opted plan: P1

PSTN Ref Tele No for WLL(H):

28/05/2007 GG 0

\*\*\*

Please Check the entries in the Regn.  
Card, before leaving the Counter.  
Preserve the Card with care for all future  
requirements  
Do not temper or change any entry in the  
card.

  
FOR COMMERCIAL OFFICER SALT LAKE CSC  
CALCUTTA TELEPHONES BHARAT SANCHAR NIGAM LIMITED  
( GOVT. OF INDIA ENTERPRISE )  
BLOCK-DE, SEC-I , BIDHANNAGAR PIN-700064

# BHARAT SANCHAR NIGAM LIMITED

(www.calcuttatelephones.com)

## FORM FOR NEW TELEPHONE CONNECTION

Affix self signed  
passport size  
photograph  
(Mandatory)

Agent Code     B-fone     ISDN-BRA     ISDN PRI  
 Companies/Organizations     Individuals

(Tick appropriate box) (Please read the instructions before filling the form)

1. Title/Name of the Customer/Company/Firm/Organization (SURNAME FIRST)  
**S T A T E - U R B A N - D E V E L O P M E N T - A G E N C Y - - - - -**

2. Name of Father/Husband/Group/Proprietor/Partner(s)  
 [Empty grid]

3a. Date of Birth / /    3b. Natinality if not Indian [Empty grid]

4. No. of telephone connections required (If more than one):  
 In words [Empty grid]    In figures [Empty grid]    4b. If landline not feasible, whether willing to take fixed WILL Yes/No. IX

5. Facility required: (i) No. of connections with STD [Empty grid]    ii) No. of connection with STD&ISD [Empty grid]  
 5a. (If opt for 5(ii), your expected monthly billing amount Rs [Empty grid] (see instruction 20)

6. Do you want to join ECS? Yes  No     7. Do you want Bill Bouquet Yes  No   
 (Please see guidance 15)    (Please see guidance 16)

8. Telephone No. working in same name, if any **2 3 5 9 - 3 1 8 4**    8b. Do you want detailed bill? Yes  No   
 (Please see instruction No. 17)

9. Complete installation address    C/O  
 House number [Empty grid]    Street/Road/Village **1 L G U S - B H A V A N - - -**  
 Bldg/App **H C - B L O C K -**    Flat No. [Empty grid]    Block No. **H C**    Floor No. **0 2**  
 Area/Locality Tehsil **S E C T O R - I I I - S A L T L A K E C I T Y - - - -**  
 City/District **K O L K A T A -**    Pin **7 0 0 1 0 6 - - -**

10. Billing/Correspondence Address (If different from Sl.No.9)  
 [Empty grid]

10a. Address to be verified on : bona-fide documents  self declaration from  (please see instruction 19a & 19b)

11. E-mail address (if any) **dfidhw@gmail.com**    Contact or nearby telephone No. **2 3 5 9 - 3 1 8 4**

12. PANGIR No. **A A A B S O 9 3 4 R -**    13. Category Code **01**    14. Concessional Group Code [Empty grid]  
 (Please see instruction#2)    (Please write code No. as indicated in instruction No. 10) (please write code No. as indicated in instruction No. 11)

15. Purpose    Residence     Business     Cetral Govt.     State Govt.     PSU

16. Whether Telephone instrument is required: Y/N **Y**    17. Whether Internal Wiring is required: Y/N **Y**  
 [Please see instruction No.4]    [Please see instruction No.4]

18. (a) Mention the tariff plan required: **BSNL(General)**    18b. Package Name: [Empty grid]  
 [Please see various tariff plan available at instruction No. 17]    [see instruction No. 18]

19. Payment Mode:    Cash     Demand Draft     Amount [Empty grid]  
 Payment details: DD No. [Empty grid]    Dated: [Empty grid]  
 Drawn On:    Bank [Empty grid]    Branch [Empty grid]

I Hereby declare that information given above is true to the best of my knowledge and will abide by the prevailing telegraph Act/Rules framed thereunder & Tariffs as amended from time to time. I am not a defaulter on account of non-payment of bills for any telecom services provide by any service provider. In the event of any dispute concerning any telecom line, apparatus or appliance, bill etc., between me/us and BSNL, the matter will be referred to the sole Arbitrator, appointed by a nominated authority in BSNL and shall be governed by the provisions of the Arbitration and conciliation Act, 1996. I also agree to pay the additional security deposit in advance required for STD/ISD FACILITY as and when the bills/demand note are raised. (see instruction 20)

Signature of Customer/Authorized Signatory    **Director, State Urban Development Agency**  
 Signature of customer/Authorized Signatory    **Director, State Urban Development Agency**

Signed on : Date : **2 5 0 5 2 0 0 7**    **State Urban Development Agency**

WORK RATES / TARIFF IS SUBJECT TO CHANGE WITHOUT NOTICE  
**HC Block, Sector-II, Salt Lake-700106**

**ADDITIONAL INFORMATION (Medified on 21.09.2005)**

Kindly supply the information form 1 to 7 and 8 or 9 as applicable, These will help us to serve you better

1. Do you have any other BSNL landline phone?  Yes  No . If yes, Telephone No. **2359-384**
2. How do you like to pay your telephone bill? By ECS  In BSNL's cash collection centers   
 In Bank  Through Internet  in Post Office  In Cheque Box   
 (if you want to pay through ECS, please contact nearest Customer Service Centre)
3. Are you using of the following services provided by BSNL.  
 Web Phone  DIAS  Account free internet 172222  IT Card  Web Hosting   
 VPN-PLS  WLL(M) (Tarang)  GSM Mobile
4. If you have GSM-Mobile /WLL-Mobile, your Mobile Number
- 5a. Do you have own vehicle?  Yes  No . If Yes, Vehicle No.
- 5b. Registration No.
6. Please give your bank details :  Name of Bank   
 Branch :  A/C No.  Nature of A/C  Saving  Current
7. Please give your credit card details :  Name of the issuing Bank   
 Type of Card Annex  Gold/Dinars  Others  Card No.  Expiry dt.
8. **IF IT IS A RESIDENTIAL CONNECTION FOR INDIVIDUAL**
- 8a. What is your profession Salaried Employee  Business  Professional (Doctor/Lower)  Other
- 8b. Do you have a cable TV connection ? Yes  No.
- 8c. Does your profession required touring? Yes  No.
- 8d. How many members of your family will use this telephone
- | Member | Salaried | Business | Student | Others |
|--------|----------|----------|---------|--------|
| Number |          |          |         |        |
- 8e. Your average household income per month : Less than Rs. 10,000  Between Rs. 10,000 and Rs. 25,000   
 Between Rs. 25,000 and 50,000  More than Rs. 50,000
9. **IF IT IS A CONNECTION FOR ORGANIZATION**
- 9a. Type of organization  Service Provider  Manufacturing Unit  Trading  Central Govt.   
 State Govt.  Consultancy (Lawyer/Doctor/CA/Other)  PSU  Educational Institutes  Other
- 9b. How many other officer do you have within Calcutta Telephones area ?
- 9c. Do you have immediate plan for:  Expansion  Setting up of new office within CTD area  Shifting of office   
 If so, narrate in a few lines
- 9d. Total average Monthly Telephone Bill :  Rs.
- 9e. Do you have IPABX working in your office : Yes  No.
- 9f. Details of data circuits working in your organization (if any)

Type of Circuits	Leased lines			ISDN	DIAS
	64 Kbps	2 Mbps	8 Mbps & above		

9g. Size of your local Office (s) :

Location			
No. of Employee			
No. of Telephone	Basic		
Connection	Mobile		
	WLL-M		

- 9h. Type of your business transaction : Local  Regional  All India  International

**Nomination Form**

[For individual applicant other than Joint Applicant]

Security deposit for the telephone so registered in my name to the exclusion of all other persons.

a)	Full Name of the Nominee (In Block Letters)
b)	Relationship with applicant
c)	Full Address of the nominee (In Block Letters)
d)	In case nominees is a minor, please indicate Date of Birth of minor.

Signature of the Nominee : \_\_\_\_\_ Signature of the Applicant \_\_\_\_\_

Date \_\_\_\_\_ Date \_\_\_\_\_

Witness : \_\_\_\_\_

1. Signature _____ Name _____ Complete Address _____	2. Signature _____ Name _____ Complete Address _____
--	--

**INSTRUCTIONS FOR FILLING THE FORM FOR NEW TELEPHONE CONNECTION**

1. The form may be filled up in Capital letters only.
2. In the absence of PAN/GIR number, declaration in form 60/61 may be furnished.
3. If customer requires more than one telephone in the same name, category and for installation at the same place, he/she may indicate here no. of telephone required.
4. A rebate is sole proprietary concern, proprietor may sign himself and affix rubber stamp.
5. In case of sole proprietary concern, proprietor may sign himself and affix rubber stamp.
6. In case of partnership concern, all partners of any one of the partners duly authorised or Person with the Power of Attorney may sign in case of Company, signature should be of a person on behalf of a Company, in accordance with the provisions of its Articles of Association, in case of partnership concerns, copy of (i) Power of attorney for authentication & (ii) Partnership Deed, in case of Limited Company, a copy of the Articles of Association, may be attached.
7. In case of Government Departments, authorised person may sign and affix rubber stamp.
8. Relevant Documents should be duly attested by Central/State Government Officers in respect of concessional Groups and Special Categories indicated below.
9. If at any stage information furnished is found false-Telecom Service/Telephone provided is liable to be disconnected immediately without any notice.
10. Categories Code: N-OYT-Genl  N-OYT-Spt  N-OYT-SS  N-OYT-   
N-OYT-F-SE-DoT  OYT-Gen.  OYT-Spt  TATKAL  Others
11. Concessional Group Code:  
Freedom Fighters  Gallantry Awards winners/Awardee of President's  War Widow   
Police Medal for Gallantry  
Disabled Soldiers  Blind  Senior Citizens  Retired DOT Employee   
Serving DOT Employee  Recognized Educational Institutes  Orphanages   
Others\*  \*Homes for aged, infirm, spastics, handicapped, deaf-dumb-mute persons/voluntary organizations for tribal welfare and other like institutions recognized by Government.
12. Applicable registration fee for various categories is as under.

Telephone Categories	Registration Fee Subject to Revision as per BSNL Rules.
N-OYT-General/Special/SS	Urban Area
N-OYT-G-SE DoT/SWS	Rs. 2000/-
OYT-General/Special	Rs. NIL
TATKAL	Rs. 15,000/-
	Rs. 30,000/-

13. Description of Categories, entitlement and documents require

Category	Entitled Persons/Organizations	Documents to be Attached (duly attested by Central/ State Govt. Gazetted).
N-OYT-Special	Doctors/Nurses/ Midwives	Recognized Degree/Diploma, Registration Certificate
	Press	Accreditation Certificate from PIB
	Advocates & Judicial Officers	Regn. By bar council (for advocate)
	Eminent Persons	Proof of Recognition at State/National Level in any field
	Senior Citizens (Aged 65+)	Proof of Age
	Gallantry Award Winners	Copy of Award letter
	War Windows / Disabled soldiers	Documentary Evidence, copy of PPO (for War Windows)
	Blind Persons	Visually Blind Certificate from CMO
	News Papers	Registration with the Registrar of New Paper
	Small Scale Industries	SSI Registration Certificate
N-OYT-SWS	Freedom Fighters/Swatantra Senani	Documentary Proof
N-OYT-SS	MPs /MLAs/Municipal Counselors/Presidents, Chairman of Standing Committee of Dist. Block and Gram Panchayat and Members of Zila Parishads. Foreign Missions and Embassies/UN Organisations Distinguished Persons/ Retired Govt Officers Staff & Officer of Courts /Retired DOT employee **	Copy of PPO & I-Card * Subject to fulfilment of pay conditions and submission of documentary proof. ** Service Certificate Service Book Entry Proof
N-OYT-G-SE-DOT	Serving DOT employees	Service Certificate, Service Book Entry Proof
OYT-Special	Retd. Officers of PSUs, Statutory Bodies and Foreign Exchange Eamers /NRIs.	

14. Applicable charges for concessional Groups.

Coconcessional Group	Registration Charges	Rental Charges	Installation Charges	Remarks
Freedom Fighters	NIL	50% of normal rentals	NIL	Same concession applicable to Windows of Freedom Fighters
Gallantry Award Winners	NIL	NIL	NIL	NIL
Awardees for President's Police Medal for Gallantry	NIL	NIL	NIL	
War Widows Disabled Soldiers	NIL	50% of normal rentals	NIL	NIL
Blind Persons	Full charges	50% of normal return	Full Charges	50% of Annual Advance Rental
Sr. Citizens	NIL	Full rentals	Full Charges	Transferable in the name of spouse after death in General Category
Retired DOT employees	NIL	NIL	Full charges where actual installation is involved	Free calls Group A- 1000 Group B- Group C- 300 Group D- 200 subscribers
Serving DOT employee	NIL	NIL	NIL	Free calls as admissible to normal subscribers
Recognized Educational Institutions	Full charges	75% of normal rentals	Full charges	Concession applicable on maximum 2 connections

NOTE : RATES / TARIFF IS SUBJECT TO CHANGE WITHOUT NOTICE

15. ESC or Electronic Clearnece Service : If you join he service, you don not have to stand in a queue for bill payment. The telephone bill will be debited from you bank account on due date automatacally. You will continue to receive the bills as before and can stop payment any time just by dialing 2248 0066 / 2248 6473 or FAX 2210 3924. You can also restrict ECS for bills up to Rs. 1,000/- or Rs/ 2,000/- of you want to join please tick the yes box and collect ECS mandata form in duplicate & submit  $\text{₹}$  or duly filling it up. No. encorsements from banker is necessary. 10% discount on the billed amount of evey bill
16. Bill Bouquet : if you have more than one telephone in your/Organization's name. you may jon the scheme. Only one consolidated bill will be for all the telephones. However, you will continue to get your individual telephone bill for record.
17. Tariff plan for Basic Telephone service. Separate application from required for connections under different tariff plan.

Monthly Charged items		TRAI (Standard)	BSNL (General)	BSNL (Economy)	BSNL (Special)	BSNL (Super)	Sulabh		Special Plus	BSN Scheme I	
							Scheme I	Premium			
Monthly or Plan Charges as applicable	(i) Other than Sr Citizen	280	180	350	750	1650	120	2450	975	120	
	(ii) Senior Citizen	250	180	350	750	1650	120	3500	975	120	
Call charge	(i) Free Calls per month	30	50	200	600	1800	0	3500	1100	110	
	(ii) Charges per metered unit (Beyond FREE call limit)	31 to 300 calls	1.00	1.00							
		Beyond 300 calls	1.20		1.20	1.10	1.00	1.20	0.80	1.00	by using Card only
Optional service Charge	(i) Phone Plus	Free		Free	Free	Free					
	(ii) Detail Bill*	Free	30	30	Free	Free					

\* The detailed bill provides the list of STD/ISD calls, made to mobiles Nos., showing date, duration for the call, meter unit & the amount to be Detailed bill is available through intermate, free of cost in Calcutta Telephones web site. Charge for detail bill under various plans is shown as above.

#### 17a Local Call Pulse Rates

Package	Fro call to Land Line	Fro call to WLL-Mobile	Fro call to GSM Mobile
BSNL General, Economy, Special Super Plans	180 secs.	180 secs	60 secs
TRAI Package	120 secs	120 secs	90 secs

18. The package name is the name of the special scheme of b fone servide as launched for time to time for example Sulabh-I & etc. Sulabh I & II Schcheme -Monthly rental Rs. 120/- Out Going call in Sulabh I is @ Rs. 120 per unit and form Sulabh II by IT card.

- 19a. For bona-fide verification, please submit attested Xerox copy of any one of the following documents.

a) Electricity Bill	b) Voters Identity Card	c) KMC/Mumucipal Tax Bill
b) Water Tax Bill	e) Passport	f) L.P.G. Connection Certificate
g) Ration Card	h) Driving License	i) Trade dLicense with dvalid period
j) Registraed Deed for accommodation/ Partnership	k) Current paid bill for existling telephone should be free of TDNP at the same address	l) Bank A/C no. and address attested by Banker by Banker
	n) Registraed Deed/Agreement	o) Company Memorandum
p) Sales Tax Certlicate Current	q) Address attested by Panchayat Pradhans/BODOs in their oficial pad. Oficial pad.	r) Address attested by gazetted officer not below the rank of Dy. Secy. of Govt. of India in his oficial pad.
s) Photo Credit Card	t) Photo Identity Card	
v) Any other document containing photograph		

- 19b. I not bona-fide document is available da self-declaration form is to be iled up. This form will be available in commercial office/any Customer Service Centres.
20. Please mention the amount of monthly bill you except in case you opt for 5(ii) Advance security will be taken on this basis and you should restrict the monthly call limit accordingly.
21. Nomination Form Nomination facility for a telephone connection is now available. You can nominate a person who shall be authorized to get the telephone connection transfered into his / her name or receive the amount o registration / security deposit in the event of your death. Form for nomination is with a application form .

Please visit us at [www.calcuttatelephones.com](http://www.calcuttatelephones.com) or [www.calcutta.bsnl.co.in](http://www.calcutta.bsnl.co.in) for dtail information and online services. Dial 1500 for SAMPARK service to know about our products nd services

